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(54) Title: SYSTEMS AND METHODS FOR A PERSONAL, UNIVERSAL, INTEGRATED ORGANIZER FOR LEGACY
PLANNING AND STORAGE

(57) Abstract:

**SYSTEMS AND METHODS FOR A PERSONAL, UNIVERSAL,
INTEGRATED ORGANIZER FOR LEGACY PLANNING AND STORAGE**

CROSS-REFERENCE TO RELATED APPLICATION

5 The present application claims priority to U.S. Provisional Application Serial No. 60/236,943, filed September 29, 2000, which is hereby incorporated by reference.

BACKGROUND OF THE INVENTION

It is a widely recognized fact that most individuals find it uncomfortable to
10 contemplate the thought of death. In addition, keeping track of one's personal financial affairs becomes increasingly complicated as one ages and accumulates assets. These factors frequently translate into an individual's failure to make appropriate and timely plans for the disposition of his or her estate. Although most people are aware of the importance of having a will, more than 70% of adult
15 Americans are currently intestate (lacking a will). In addition, many individuals are unaware of the other types of documents that constitute an important part of a good estate plan or what constitutes estate planning. Estate planning is a two-part process. One part involves planning for the management and disposition of one's property during one's lifetime and after one's death. The second part is planning for one's own
20 personal and health care in the event one becomes incapacitated. With the aging of America, the magnitude of this problem is likely to increase in the coming years. With the mapping of the human genome, one's DNA and one's medical history have become important even critical information to pass on to one's progeny.

When an individual dies, one of the most difficult tasks for the executor or
25 next of kin is locating assets, relevant documents and important records, etc. These items are frequently dispersed in a variety of locations. Such locations may range from secure storage such as a safety deposit box in a bank or a "strongbox" with a key (which may itself be hard to find) to locations that may be substantially less secure, e.g., paper-based file systems, envelopes, or computer disks. In many of these
30 instances the documents themselves may be vulnerable. Paper files can be lost or destroyed. Keys can be misplaced or stolen. Computer software may become obsolete and no longer available.

Estate planning with frequent reviews has heretofore been considered the province of the very rich. However, regardless of the magnitude of the estate, every

good estate plan requires frequent review as children are born, people are married or divorced, parents or spouses die, assets are inherited or otherwise acquired, laws change, named executors, beneficiaries, or trustees die, retire, or move, etc. In addition, there are changes in circumstances or wishes that should be reflected in the 5 estate plan documents. Few individuals have the discipline, knowledge, and organizational skills required to maintain their estate plan documents in an appropriate manner at all times.

Failure to plan effectively for one's estate can have a variety of undesirable consequences. If one becomes incapacitated, it can be very difficult for one's family 10 to pay one's bills, to cash one's checks, to operate one's business or to locate and provide the appropriate medical and nursing care. If one dies with an out-of-date will, costly and time-consuming delays can result when it is not possible to locate legal documents, the designated administrators or legatees, or financial records. If one has remarried, the second spouse may fail to leave any money to the children of the first 15 marriage without proper planning. Without an up-to-date health care proxy, one's death may be painful and prolonged with suffering. With appreciated stock and housing, many millions of people have taxable estates and don't know they could plan to reduce taxes. Furthermore, the burden of locating, identifying, and sorting through documents frequently falls on one or two grieving relatives at a time when they are 20 least equipped to cope with it. The adult children of elderly parents are frequently reluctant to ask their parents for the detailed information necessary to streamline this process and to insure that their parents will be properly taken care of if either or both becomes incapacitated or that their assets can be found and distributed to the people to whom the parents want them to be given.

25 Thus there exists a need for a system that would allow a user to organize his or her personal financial, legal, and medical information in a fashion that will allow a lawyer, accountant or financial advisor to review it quickly so that proper professional advice can be given. One of the most difficult problems a professional advisor faces is obtaining the client's data and information, the foundation of all planning. When a 30 professional must organize slips of paper, reports, documents, returns, certificates, etc., it is certain that the professional fees are significantly higher. Once organized, and after professional advice is given, there exists the need to be able to easily review the basic information, the foundation of the professional plans, so that one can quickly determine whether revisions are necessary. There is also a need for a means of

increasing the likelihood that the estate plan decided upon is followed through, by completing the necessary tasks of changing account names and designating beneficiaries for all insurance policies and retirement plans.

Thus, there exists a need for a system that would allow a user to organize information and to store and find documents related to personal legacy planning in a comprehensive, permanent, secure, yet readily accessible manner. Furthermore, there exists a need for a system that would assist the user in selecting appropriate documents and assist the user in maintaining the documents in a state that accurately reflects the user's circumstances and also changing conditions such as changes in tax laws or family circumstances. In addition, there exists a need for a personal legacy planning system that would allow a user to designate a trusted entity such as an individual or institution that can access the documents in the event of the user's death.

15 SUMMARY OF THE INVENTION

The present invention addresses the foregoing needs by providing methods and systems for assisting a user with personal legacy planning and organization of personal information. In certain preferred embodiments of the invention, the system serves as a universal personal integrated organizer. In certain embodiments of the invention the system and methods allow the aggregation of personal information from a diverse array of sources, e.g., they allow professionals such as a user's physician, accountant, etc., to contribute information that can be incorporated into the organizer. The invention organizes and integrates all the user's important information, records and documents - legal, financial, medical, and personal - in an individual database which is stored in a private, secure fashion. The individual's data storage space may be referred to herein as an e-vault.

In one aspect the invention is a system (e.g., a method, apparatus, and/or computer-executable process steps) that: (1) transmits a series of requests to a user over a computer network, the requests comprising requests for informational items appropriate for inclusion in a personal legacy plan; (2) receives, over the computer network, informational items appropriate for inclusion in a personal legacy plan from the user; and (3) stores the informational items on a secure server, wherein access to the informational items is restricted to the user by whom they were submitted. The informational items can include documents such as a will, trust, etc., related to estate

planning. However, as described further below, a wide variety of informational items can be included. In certain embodiments of the invention the system need not transmit requests. The system may provide a list of suggested items to include, or the user may have complete freedom to include any desired items. In certain 5 embodiments of the invention, the inventive system creates standardized templates for user-organized information, which information may include any items submitted by the user (or, under certain circumstances, information submitted by others). In certain embodiments of the invention the informational items are encrypted prior to transmission. In a preferred embodiment of the invention the user designates one or 10 more trusted individuals who are granted access to the informational items upon the occurrence of a condition predetermined by the user, e.g., the death or incapacitation of the user.

In another aspect, the system provides a Web site that assists a user in the entry of personal information and the organization and storage of personal documents. 15 The Web site comprises a set of Web pages that request informational items from a user and/or allows the user to submit informational items, the informational items including items appropriate for inclusion in a personal legacy plan. The items are stored securely on a computer-readable medium. Access to the informational items is restricted to the user and to one or more trusted individuals who are granted access 20 upon the occurrence of a condition predetermined by the user. In certain embodiments of the invention, the Web site allows individuals and, optionally, their advisors, to understand the nature of specific life event changes from birth to death. For people in transition, the Web site helps them manage those difficult times with maps, guides, checklists, selected resources and links to appropriate Web sites (e.g., 25 those determined to contain the most reliable information). For advisors, the invention offers a new approach to building trusted financial relationships.

Although the invention may be implemented as a stand-alone Web site and service, in preferred embodiments of the invention the service is provided through and/or in conjunction with a partner or sponsor such as an existing institution or 30 service, e.g., a financial planner, investment advisor, law firm, insurance company, accountant, health care provider, financial portal, etc. In such embodiments the service may be accessed through a Web site provided by the partner. In certain embodiments of the invention the institution or service acts as a trusted entity which, though not itself having access to the user's personal storage space, is authorized to

provide access to a trusted individual designated by the user and has means to do so. For sponsors (e.g., financial institutions), providing a context within which customers can manage their life transitions makes it likely they will benefit from the financial changes that result.

5 In addition to receiving, storing, and organizing information and documents from the user, certain embodiments of the invention allow for the receiving and storing of information and documents from other individuals such as a user's physician, accountant, lawyer, advisor, etc. In certain embodiments of the invention the system provides each user with a secure electronic mailbox to which documents
10 and information can be sent. However, only the user can decide to include and store such information and/or documents in the user's secured storage space.

In certain embodiments of the invention the informational items and documents are organized as a set of folders, and informational items and documents submitted from diverse sources are automatically integrated across folders, so that
15 information submitted from a particular source or in a particular document is available for appropriate inclusion in any of the folders. Of course a variety of other organizational approaches are also within the scope of the invention.

In certain embodiments of the invention some or all of the informational items and documents (both those submitted directly by the user and those submitted by
20 others to the user's electronic mailbox) are submitted securely, e.g., in encrypted format. The system preferably provides a secure storage space, also referred to herein as a vault, to store some or all of the informational items. The storage space comprises a computer-readable medium. In addition, the system includes means for providing secure access to the stored items to the user, e.g., for review and update. In
25 certain embodiments of the invention an RSA secure ID token (which may be embossed with the sponsor's name and which may be conveniently stored on a key chain) not only provides two-factor authentication, but also serves as the user's tangible key providing assurance of privacy and confidentiality. Authentication and access servers allow access to designated people on designated conditions such as
30 death or incapacity.

BRIEF DESCRIPTION OF THE DRAWING

Figure 1 shows a networked computer system suitable for use with the present invention.

Figure 2 shows a flow diagram of an interaction between a user and the Web site of the present invention.

- 5 Figure 3 shows an example of the overall architecture of a user's personal legacy planning and storage space (referred to as an e-vault) in one embodiment of the invention. The figure also represents a schematic screen display that offers a user entry points into various folders in one embodiment of the invention.
- 10 Figure 4 shows an example of a schematic screen display that offers a user entry points to information and documents stored in a personal folder.

Figure 5 shows an example of a schematic screen display that offers a user entry points to information and documents stored in a medical folder.

- 15 Figure 6 shows an example of a schematic screen display that offers a user entry points to information and documents stored in a legal, taxes, and insurance folder.
- 20 Figure 7 shows an example of a schematic screen display that offers a user entry points to information and documents stored in a financial folder.

Figure 8 shows an example of a display screen (Web page) that guides a user through the establishment of a personal legacy database, i.e., an electronic vault.

- 25 Figure 9 shows an example of a display screen (Web page) that provides a full view of items that may be found in a user's personal folder and guides a user through the submission of such items.
- 30 Figure 10 shows an example of a display screen (Web page) that provides a full view of items that may be found in a user's legal folder and guides the user through submission of such items.

Figure 11 shows an example of a display screen (Web page) that helps a user cope with the transitions associated with a life event (death of a spouse).

DETAILED DESCRIPTION OF CERTAIN PREFERRED EMBODIMENTS

I. Overview

Figure 1 shows a representative embodiment of a networked computer system 5 that may be used to implement the present invention. A server system 12 is logically connected, through a network such as Internet 14, to one or more client computer systems 16. Client computer system 16 can comprise any available computer but is typically a personal computer (e.g., a desktop, laptop, or notebook computer) equipped with a processor, memory, display, keyboard, mouse or other pointing device, storage devices, and appropriate interfaces for these components. 10 Client computer systems 16 can optionally include peripheral devices such as printers and scanners (not shown). A client computer system 16 can also be a personal digital assistant (PDA), cellular phone equipped with networking capability, etc. Server system 12 can comprise one or more servers, optionally equipped with peripheral storage devices 18. Although only a single server is depicted, it is to be understood that multiple servers may be used in the implementation of the invention. Although, in general, the present invention can be implemented using any networked computer system, in the preferred embodiment described herein the invention is implemented using server and client computer 15 systems that are connected to the Internet and are equipped, respectively, with server software and Web browser software. These elements are described in further detail below.

20

The invention assists a user in the development of a personal legacy plan that is stored on a computer-readable medium located at a secure central site removed from the user's own location. The invention includes computer software (i.e., computer-executable process steps stored on a computer-readable medium) that assist the user in the development of the plan, store information (preferably including documents) that form components of the plan, and provide access on a selective basis to the components of the plan. The invention thus provides a personal legacy and 25 personal information organizer and storage space for a user. As used herein, the term "user" refers to an individual who utilizes the inventive system to develop a personal legacy plan. The term "personal legacy plan" is used broadly herein. A personal legacy plan may encompass documents and information that are traditional components of an estate plan but may also encompass a range of other documents and 30

information that are not traditionally found in an estate plan. A personal legacy plan, as used herein, can include both informational fact-based data and also personal "items" that reflect an individual's personal, subjective experience. The informational, fact-based data may, for example, be stored in legal, medical, financial, 5 and personal folders as further described below. The personal items may be described as the distillation of the important events and things in a person's life, e.g., events and things that one wants to preserve for one's children and for future generations. The personal items can include anything that can be digitized, e.g., journals, photos, videos, ethical will, letters, etc.

10 The storage space may include items of information stored in a database as well as documents uploaded by the user. The storage space need not be a single contiguous area of computer-readable medium but may include storage areas distributed throughout various storage devices (e.g., hard disks, etc.). However, in general, all items of information and/or documents submitted by a particular user are 15 identifiable as originating from and pertaining to that user and are accessible only by that user and by a trusted representatives designated by that user upon the occurrence of a condition predetermined by the user (e.g., the user's death or incapacitation). As discussed further below, upon the occurrence of such a condition in preferred embodiments of the invention a trusted entity such as a financial institution provides 20 such access, e.g., by releasing a second key (private key) to the storage space.

Turning again to Figure 1, according to the invention, a user (i.e., an individual who wishes to use the invention to develop a personal legacy plan) accesses a Web site. Through interaction with the Web site, e.g., the transmission of Web pages 18 containing instructions and specific requests for appropriate 25 information from the Web server to the user; entry of requested information into the Web pages by the user; submission of Web pages from the user's computer to the Web server; processing and storage of the submitted information by the Web server, etc., a personal legacy plan is developed. The invention may store the information in a personal legacy and personal information database 20. The information can be 30 submitted by entering data into a Web form or by uploading documents.

The inventive system preferably organizes the information into various categories as described below so that the user and/or an individual such as an executor who accesses the information after the death of the user can readily locate any particular informational item. The user can change, augment, or update the personal

legacy plan at any time simply by accessing the Web site, entering identifying information, and accessing the stored information. The inventive system offers the user options to change, augment, or update the information. Thus the present invention offers the advantage that personal legacy information can be accessed and 5 changed at any time and from virtually any location from which the user can access the World Wide Web. In certain embodiments the invention also notifies the user upon the occurrence of events that may warrant updating of the personal legacy plan.

While the invention could be used as a tool to guide the user in the development of a personal legacy plan that would be stored in a traditional format 10 (e.g., as paper documents in a safe deposit box or locked file cabinet), in preferred embodiments the invention provides additional capabilities. The secure storage space can be accessed by the user at any time from any computer equipped with an Internet connection and Web browser, functioning as an on-line safety deposit box. In addition, in preferred embodiments of the invention the system allows the user to 15 select a trusted individual or individuals who can access the stored information upon a condition or condition(s) predetermined by the user, e.g., upon the death or incapacity of the user. For example, the user may select a trusted entity (e.g., a law firm, bank, financial intermediary, etc.) that provides access to the trusted individual(s) upon the occurrence of a condition predetermined by the user, such as the death or 20 incapacitation of the user. The role of the trusted entity includes maintaining the user's list of designated representatives and the conditions under which access to the user's information and documents can be obtained. The trusted entity does not itself have access to the user's personal storage space but is empowered to grant access to the trusted individual, preferably after verifying both the occurrence of the 25 predetermined condition and the identity of the trusted individual.

In certain preferred embodiments of the invention some of the documents and/or information such as medical records, financial records, tax returns, etc., may be provided by another party, herein referred to as a "contributor". Such a party may be, for example, a professional such as a physician, accountant, etc. (or an employee of 30 such a professional). In preferred embodiments of the invention, the system provides each user with an electronic mailbox to which contributors can send documents and/or information. However, only the user can move the information and/or documents into the user's storage space.

The following sections provide further description of important features of the invention. Since the preferred embodiment of the invention involves an implementation based on the Internet and the World Wide Web, these will be discussed first with reference to their use in conjunction with the invention. A server system typical of the invention in a preferred embodiment is discussed. The process by which a new user initially interacts with the Web site and the manner in which the invention assists the user in developing his or her personal legacy plan are described next, followed by a description of the process by which a returning user interacts with the system. The invention encompasses a variety of approaches by which information may be transmitted to the Web site, and these are detailed below. In addition, a user database that is a feature of preferred embodiments of the invention is presented. Embodiments of the invention in which a trusted entity can access the information as well as embodiments of the invention in which various types of feedback are provided to the user are described. Finally, security mechanisms that are an important feature of the invention are described. Unless otherwise specified, all patents, publications, references, etc., mentioned in this document are herein incorporated by reference. Unless defined otherwise herein, all technical terms are to be given their common meaning in the art, e.g., as defined in the *Microsoft Computer Dictionary*, 4th Edition, Microsoft Press, Redmond, 1998, which is herein incorporated by reference.

20

II. Internet and World Wide Web

The Internet includes a large number of computers, computing devices such as PDAs, and computer networks that are connected through various communication links, over which they exchange information using such services as e-mail and the World Wide Web. The World Wide Web allows a server computer system (Web server or Web site) to transmit documents (i.e., Web pages) containing information to a remote client computer system, which can then display the Web pages. Both the server and client computers are provided with software to support World Wide Web interactions. Server systems run a Web server application program, i.e., a Web server engine. Client computers run a Web browser, i.e., an application program that facilitates the requesting and displaying of World Wide Web pages. Internet-linked computers and Web pages are uniquely identified by a Uniform Resource Locator (URL) and/or IP (Internet Protocol) addresses. To display a Web page, a client computer issues a request including the URL for that Web page. The request is

typically a HyperText Transfer Protocol (HTTP) request. HTTP is a protocol (i.e., a formal set of conventions governing the formatting and relative timing of message exchange between two communicating systems) that is used for World Wide Web communication. The request is sent over the Internet to the Web server that maintains 5 the Web page. Upon receipt of the request, the server sends the requested Web page to the client computer for display by the client's browser.

Web pages are generally written in a programming language called Hypertext Markup Language (HTML), which consists in large part of a set of tags that define the manner in which the material contained between matching pairs of tags is to be 10 formatted and displayed on the screen. HTML provides for the display of text, graphics, images, etc. In essence, when a client computer sends a request specifying a particular URL, the server sends back an HTML file containing the code that defines the Web page. This HTML code is interpreted by the client's browser and displayed on the screen. A key feature of HTML and of the World Wide Web is that individual 15 Web pages can be connected through elements known as links. When a user clicks on a link, which is typically represented by an image or highlighted word on the displayed Web page, the browser issues a request for a Web page specified in the link. The linked Web page is displayed on the client's screen. Thus links enable a user to conveniently navigate around the World Wide Web, moving from page to page within 20 a Web site or from one Web site to another.

Originally HTML was generally limited to the display of static content on Web pages requested by the client. However, extensions to the language and the inclusion of programs (known as scripts) that can be run on either the client or the server side allow Web pages to behave in an interactive fashion, i.e., they provide the 25 capability for response to user input. Form-based ordering systems (e.g., the on-line ordering system described in U.S. Patent No. 5,960,411, "A Method and System for Placing a Purchase Order Via a Communications Network", depend on this interactivity. In such systems, HTML elements such as check boxes, buttons, drop-down menus, etc., boxes, etc. allow users to indicate selections from a set of options 30 presented on a Web page or enter text into designated fields. Web pages designed to accept user input typically contain a button (often referred to as a "submit" button) that the user clicks after entering data. Following submission, the data can be processed by a script.

Scripts can execute a variety of actions in response to user input including, for example, the return of user-specified data retrieved from databases accessed by the server or the storage of user-provided information into server-side databases. Scripts can be written in a variety of languages (e.g., JavaScript™, CGI/Perl). Microsoft's®
5 Active Server Pages is an application environment that facilitates the combining of HTML, scripts, and other components to allow creation of dynamic (non-static) Web pages. Methods for creating and processing Web-based forms, including the use of scripts, are well known in the art, and specific implementation may be performed using any of a variety of approaches. See for example, Lemay, L. and Tyler, D., *Sams*
10 *Teach Yourself Web Publishing with HTML 4 in 21 Days*, Professional Reference Edition, Second Edition, Macmillan, Inc., Indianapolis, 1999.

As mentioned above, HTML is a markup language. HTML is actually a subset of SGML (standardized general markup language). Other subsets of SGML such as XML (extensible markup language) are coming into increasingly wide use for
15 writing Web pages. Although in preferred embodiments of the invention Web pages are written using HTML, the invention also encompasses the use of Web pages authored in different markup languages including those that currently exist and those that may be developed in the future.

20 **III. Personal Legacy Planning Server**

The personal legacy planning system of the present invention includes a server that acts as a central site for the reception and storage of personal legacy information, among other activities. As used herein, the term "server" is intended to include a single server, multiple servers, and accessory data storage devices accessible by such
25 server(s). In a preferred embodiment of the invention the server is a World Wide Web server connected to the Internet and equipped with server software, referred to herein as a server engine. For example, the server may include a Web server running the Microsoft® Internet Information Server (IIS) software under Microsoft's NT® operating system. However, the server can employ any of a number of technologies
30 commonly used in Web server development, for example Apache HTTP Server software running under the Unix, Linux, or other operating systems. The server preferably communicates over the Internet with a plurality of remote computing devices, including PCs, PDAs, etc., from which legacy planning and other personal information may be entered and/or viewed. Note that the server need not be dedicated

solely to functions associated with the present invention. For example, certain embodiments of the invention comprise a Web site that may be provided through a Web hosting company, which may host multiple Web sites on it server(s).

5 IV. Interaction with Web site for a New User

This section describes an initial user interaction with the Web site of the invention in one embodiment of the invention. It is to be understood that the details of the user interface will vary according to the particular implementation, and therefore this description is for exemplary purposes and is not intended to be limiting.

10 Instead, it is intended to describe the general areas of functionality of the inventive system. As described above, the user interactions typically take place via the transmission of Web pages from the Web site to the user and the submission of Web pages (e.g., forms) from the user to the Web site. In general, a user who wishes to utilize the inventive personal legacy planning service will access the Web site via a

15 Web browser installed on his or her personal computer, PDA, etc. The Web browser can comprise any available Web browser, e.g., Netscape Navigator[®] or Microsoft Internet Explorer[®], preferably a Web browser that supports SSL encryption.

Throughout this document the invention is described with reference to a personal legacy planning and storage space for a single user. However, it is to be understood

20 that multiple individual users can each have his or her individual personal legacy planning and storage space. In addition, in certain embodiments of the invention two or perhaps even more individuals can share part or all of a single personal legacy planning and storage space. This is particularly likely in the case, for example, of a husband and wife, since many possessions may be jointly owned, many documents

25 may list both individuals, etc. Other examples would be an adult child helping to organize affairs for an elderly parent or relative.

Figure 2 shows a flow diagram of an initial interaction between a user and the inventive system in one embodiment of the invention, from the point of view of the system. To begin, in step 200 a user accesses the Web site. In step 205 the Web site presents a welcome screen or screens that may provide introductory information about the service and may allow a user to indicate that he or she is a new user. In step 210 the Web site requests the user to select a userID and password, e.g., by typing into fields of a form. In step 215 the Web site receives an encrypted userID and password. (As described below, information submitted by the user is preferably encrypted prior

to transmission.) While a userID and password represent one potential security measure, the invention also encompasses the use of other measures such as a personal identification number (PIN), "smart card", biometric token, or the like. Other means of identification and authentication include the use of "smart cards" or biometric samples, both of which are well known in the art. Methods for making smart cards are described in U.S. Patent No. 5,955,021 and references therein. A typical method for using smart cards is described in U.S. Patent No. 5,983,273, and biometric samples (also known as biometric token) are described in U.S. Patent No. 5,870,723.

During the next phase of operation, in step 220 the Web site requests the user 10 to enter items of information that constitute essential or desirable elements of a personal legacy plan. At decision point 225, if the user wishes to continue the user submits requested personal legacy plan informational items. If the user does not wish to continue, then in step 265 the user exits from the Web site. If, on the other hand, the user wishes to proceed with information entry, then in steps 230 the user submits 15 requested informational which is transmitted to the Web server and stored in step 235. The information can be stored either on a secure server or securely on a peripheral storage device associated therewith. Preferably the information is stored in encrypted form. In step 240 the system determines whether a complete inventory of personal legacy planning information (described below) has been submitted. If so, then in step 20 245 the system notifies the user that the personal legacy plan is complete. If not, then processing returns to step 220, in which the system requests additional information from the user. In general, steps 220 through 240 are repeated sequentially until the user has entered all requested information or wishes to discontinue entering 25 information. As the user enters information, the system preferably presents the user with a checklist of information entered and provides the user with indications of his or her progress towards completing the inventory. The system allows the user to enter relevant information either directly or through the uploading of documents previously stored in digital format, e.g., on the user's computer. Following entry of information at decision point 250 the user can choose to review or change the information. If the 30 user does not wish to review or change the information then in step 265 the user exits from the Web site. If the user does wish to review or change the information then in step 255 the user is presented with review/change options that allow the user to view information and/or documents previously submitted to the Web site and to change, delete, or replace any of the information. In step 260, the system processes any user

changes. Of course variations on the above sequence are within the scope of the invention, and the above description has been for illustrative purposes only, to describe the overall operation of the invention, and is not intended to be limiting. In general, the user can freely navigate between various pages of the Web site. In 5 preferred embodiments of the invention the user may review or change previously entered information at any time.

Relevant information for a personal legacy plan falls into a number of categories. In general, the user is first prompted to enter basic personal information such as that outlined below.

10

A. Basic Personal Information

(1) Personal data: full name, home address, telephone number(s), social security number, birth date, and e-mail address.

(2) Relatives and other important individuals:

15 (i) Spouse: full name, social security number, birth date, e-mail address, date of marriage, any special needs, other information such as telephone number(s), home address, etc., if different from above

(ii) Children: full names, social security numbers, birth dates, college accounts, Uniform Gifts to Minors (UGMA) accounts, any special needs, other

20 information such as telephone number(s), home address, etc., if different from above

(iii) Other dependents: e.g., parents, other relatives

(3) Key professionals

(i) Physician: name, telephone number(s), address

(ii) Attorney: name, telephone number(s), address

25 (iii) Accountant/financial advisor: name, telephone number(s), address

(iv) Named executor/next of kin: name, telephone number(s), address

(4) Individual/Institution Authorized to Access Records: name, telephone number, address, circumstances under which access authorized

(5) Funeral Information

30 Funeral/final disposition wishes

Prepaid funeral arrangement: with whom, *location of contract*

Burial plot: location

Individuals to contact

A major goal of the invention is to provide a flexible and user-friendly method for assembling information for personal legacy planning. To this end, the above information may be solicited through a series of forms that ask certain basic questions before proceeding to more specific questions. For example, a form may simply ask

5 the user whether he/she has children. If this question is answered in the negative, then information about names, birth dates, etc., of children will not be requested. If the question is answered in the affirmative, relevant information will be requested.

Certain items of information (e.g., telephone numbers) will fit into fields of a predetermined size while others (e.g., special needs of children) will require entry of

10 substantially larger amounts of free text. The invention preferably accommodates entry of informational items of varying lengths. Information submitted by the user may be entered into appropriate fields of a user database, which is described in a subsequent section.

After entry of the basic personal information the system may request

15 information that falls into the various categories described below.

B. Legal Records

- (1) Attorneys: names, telephone numbers, addresses
- (2) Documents:
- Has user executed a will? *Location.*
- Has user executed a durable power of attorney? *Location.*
- 20 Has user written a letter/instructions to executor? *Location.*
- Does user have a nuptial agreement? *Location.*
- Does user have business agreements, partnerships? *Location.*
- (3) Titles: Does user possess titles to car, boat, etc.? *Location.*
- (4) Real Estate:
- Primary residence: address, *location of title deed*
- 25 Other real estate 1: address, *location of title deed*
- Other real estate 2: address, *location of title deed*
- Etc.

C. Financial Records

- (1) Investment advisor/Broker/Financial planner: names, addresses, telephone
- 30 numbers
- (2) Assets
- (i) Checking accounts: name of bank, account number, title to account
- (ii) Savings accounts: name of bank, account number, title to account
- (iii) Safe deposit boxes: name of bank, location of key

- (iv) Securities (stocks and bonds): company/institution, number/amount, *location*
- (v) S corporation stock: name of corporation, number/amount, *location*
- (vi) Investment accounts: institution, title to account, password, *location of records*
- 5 (vii) IRA and Roth IRA accounts: institution, title to account, beneficiary for each, *location of records*
- (viii) Retirement accounts (e.g., 401(k), profit sharing plans, pension plans): institution, title to account, beneficiary for each, *location of records*
- 10 (ix) Pension plan/Employer death benefits: institution, *location of records*
- (x) Annuities: institution, title to account, beneficiary for each, *location of records*
- (xi) Online accounts: URL, password
- (xii) Copyrights/Patents: number, location of records
- 15 (xiii) Interests in trusts
- (xiv) Expected inheritance: amount
- (3) Liabilities
- (i) Debt records
- (ii) Active credit cards: institution, account number, PIN
- 20 (iii) Mortgages: lender, outstanding amount, *location of agreement document*
- (iv) Guarantees: with whom, outstanding amount, *location of agreement document*
- D. Tax Records
- (1) Tax preparer/Accountant: names, addresses, telephone numbers
- 25 (2) Tax returns: Federal/state, years, *location of records*
- (3) Gift tax returns: *Location of records*
- (4) Estate tax returns of parent/spouse, etc.: *Location of records*
- E. Insurance Policies
- (1) Life Insurance: company, policy number, face amount, *location of policy*
- 30 (2) Medical Insurance: company, policy number, *location of policy*
- (3) Mortgage or Loan Insurance: company, policy number, *location of policy*
- (4) Accident Insurance: company, policy number, *location of policy*
- (5) Auto Insurance: company, policy number, *location of policy*
- (6) Credit Card Insurance: company, policy number, *location of policy*

- (7) Property Insurance: company, policy number, *location of policy*
- (8) Long Term Care Insurance: company, policy number, *location of policy*
- (9) Medicare Insurance: company, policy number, *location of policy*

F. Health/Medical Records

5 (1) Physicians: names, addresses, phone numbers

- (i) Primary care
- (ii) Consulting
- (iii) Dentist
- (iv) Other

10 (2) Health Directives

- (i) Durable power of attorney for health care: *Location*
- (ii) Living will/Do not resuscitate instructions: *Location*
- (iii) Physician directives: *Location*

(3) Documents

- 15 (i) Organ donor card: *Location*
- (ii) Medical insurance: company, policy number, *location of policy*
 - (iii) Long Term Care Insurance: company, policy number, *location of policy*

G. Employment History

(1) Current employer: name, address, telephone number, human resources department
20 phone number

(2) Prior employers: name, address, telephone number, pension plans/death benefits

H. Security

(1) Computer files: passwords, special instructions

(2) Security PIN numbers

- 25 (i) Bank
- (ii) Credit cards
 - (iii) Combination lock numbers

(3) Keys: Location of keys to home, car, safe deposit box, files, others

(4) Confidential files: instructions regarding disposition of diaries, journals, etc.

30 I. Certificates and other records

- (1) Birth: *Location*
- (2) Marriage: *Location*
- (3) Divorce: *Location*
- (4) Adoption: *Location*

- (5) Citizenship: *Location*
- (6) Passport: *Location*
- (7) Social security card: *Location*
- (8) Military service and discharge records: *Location*

5 J. Personal Items

- (1) Resume/CV: *Location*
 - (2) Memberships in union, professional organization, etc.: Organization, address, phone number, *location of membership cards/records*
 - (3) Diplomas, honors, awards: Details, *location*
- 10 (4) Family tree/genogram: *Location*
- (5) Oral history: Location of tapes, videos, etc.
 - (6) Other items for heirs
 - (i) Photos: *Location*
 - (ii) Location of heirlooms

15

A more extensive listing of the categories of relevant information and documents is found in Section XII.

Note that some of the requested information may duplicate information requested earlier in the information gathering process. In such a case the system 20 automatically displays the previously entered information and allows the user to augment it. For example, if the user entered an attorney name while entering Basic Personal Information, then when the user progresses to the Legal Records section this attorney name is automatically displayed and entered into the database so that the user does not need to duplicate effort. However, the user may add additional attorney 25 names.

In certain preferred embodiments of the invention the user is offered the opportunity to request additional information about various items and/or instructions about how to complete an item. For example, the user may wish to learn more about what constitutes a living will or may wish to learn why a particular item of 30 information is being requested. The system preferably provides Web pages containing such information and may optionally offer links to other Web sites containing relevant information.

In addition, in certain embodiments of the invention the user is offered the opportunity to create a document such as a family tree or a summary health-at-a

glance card. Information required for such documents can be gathered using the same form-based approach described above. The completed document can be downloaded, printed, etc., just as for any other document stored by the user (see discussion below). The invention also encompasses the use of digital signature technology for the 5 signature of electronic documents. Such technology may be particularly useful, for example, to validate instructions such as physician directives.

Gathering the information detailed above may require a considerable amount of time. In addition, it is likely that a user may need to consult records, phone books, etc., to locate some of the information and may not have some of the requested 10 documents readily available. Thus in preferred embodiments of the invention the user can exit the Web site at any time. The system saves the data entered thus far and, when the user next accesses the Web site, he or she can continue adding information at the point at which the previous session terminated.

As described further below, in certain embodiments of the invention the 15 service is offered through an institution, e.g., a financial institution such as a bank or an accounting firm. In this case the user may be provided with the option to designate that certain of the information, e.g., asset information, is to be added by the institution offering the service.

Figure 3 shows a schematic view of the way in which the inventive system 20 organizes the provided information in a preferred embodiment of the invention. In a preferred embodiment of the invention this organizational outline is presented as a screen to a new or returning user, in this case John or Mary Smith. The various labels on the figure (e.g., major labels such as personal, legal, financial, medical, and the labels beneath these major labels) represent links (see description above of links). 25 When the user "clicks" on the link the corresponding information or document, and/or forms in which the information can be entered or changed, is presented to the user.

As also indicated on Figure 3, in certain embodiments of the invention each user's personal storage space (e-vault) is associated with a public key, which can be used to encrypt incoming information, including documents sent to the user's 30 electronic mailbox by contributors. Thus information or scanned documents to be submitted to John and Mary Smith's e-vault or electronic mailbox will be encrypted using their public key. In these embodiments each e-vault is also associated with a private key, known only to the user, which can be used to decrypt information and documents encrypted with the corresponding public key. Thus John and Mary Smith

can use the private key to access the information and documents in the folders and storage. In addition, in the example presented in Figure 3, John and Mary Smith have entered information designating trusted individual(s) to whom the private key is to be provided upon the occurrence of certain conditions. The Smiths have also entered 5 information indicating the particular conditions under which the private key is to be provided to the trusted individual(s). According to preferred embodiments of the invention, an entity such as a financial intermediary maintains a list of these individuals and the designated condition(s) and provides the private key to the trusted individual(s) upon occurrence of the condition(s). In addition, the screen shown in 10 Figure 3 displays dates when the records were established and last revised.

Figures 4 - 7 present examples of screens that the user would see upon clicking on the personal, legal, financial, or medical links on Figure 3. Section XII presents the architecture of the various folders and their integration in one embodiment of the invention in greater detail. As indicated in Section XII, the folders 15 preferably contain information organized in a hierarchical fashion, and the software includes the capability to generate a variety of useful summaries based on the information contained in the folders. As indicated in Section XII, certain information is indexed across folders. For example, the Personal Representatives and Advisors - Key Professionals sections under the Personal Folder, also appear in the Medical 20 Folder, Financial Folder, and Legal Folder (and subfolders thereof) in their appropriate positions. Although these Figures and Section XII provide details of specific embodiments of the invention, it is to be understood that any particular implementation of the invention need not contain all the items indicated in the Figures or the elsewhere and may contain additional items.

As described above, the invention takes an active role in gathering information from the user in an effort to assist with the development of a comprehensive legacy plan. However, it is not a requirement that the invention actively solicit information 25 from the user. In an alternative embodiment of the invention, during the initial (and subsequent) interactions with the Web site the user may simply be presented with a 30 screen such as Figure 3 and may select which of the categories of information he or she wishes to enter at any particular time.

V. Interaction with Web Site for a Returning User

As mentioned above, a user may require more than one session to enter his or her personal legacy information. Furthermore, once the initial information is entered the user may wish to change, update, or augment the information. After the initial interaction with the Web site, during which the user enters identifying information 5 such as a userID and password, the user can gain access to his or her personal legacy information by accessing the Web site and entering the appropriate identifying information when prompted to do so. In certain preferred embodiments of the invention a "cookie" is stored in the user's Web browser, thus allowing the Web site to recognize a returning user. In such a case the user may not be required to enter a 10 userID. However, in general, entry of a password will still be required given the importance of security to the invention.

In preferred embodiments of the invention the returning user is presented with a personalized screen such as that shown in Figure 3. The user can then click on any of the links to view the corresponding information and documents. In preferred 15 embodiments of the invention the returning user is presented with various options. Such options include resuming the information entry process, viewing previously entered information, changing previously entered information, and adding additional information. In preferred embodiments of the invention the information is organized into a convenient and readily viewable format. As described above, the information 20 falls into various categories, e.g., medical records, legal records, financial records, etc. As shown in Figures 3 - 7, in preferred embodiments of the invention the information is organized into folders corresponding to the various types of information. In general, a wide variety of organizational and display approaches are within the scope of the invention. Organization is discussed further below.

25

VI. Transferring Information to the Web Site

Selection of the most appropriate means for transferring information to the Web site for storage depends, in general, upon the nature of the information and the extent to which the information already exists in the form of paper documents or 30 documents stored on a computer-readable medium. As described above, in preferred embodiments of the invention, certain of the information is entered through a user's interaction with the system using a form-based approach. For example, in preferred embodiments of the invention forms requesting the entry of basic information such as some or all of the personal information listed above are filled out and submitted by

the user during an initial interaction with the system. The system allows the user to view, update, and/or change any of the information entered via a form.

While forms provide a convenient means by which a user can enter information, such information can also be provided using a variety of alternative approaches. For example, a user may already have undertaken a certain amount of estate planning activity and may have organized some of the information on paper. In general, documents such as wills, insurance policies, deeds, etc., already exist in a paper format. Traditional estate planning has involved the storage of such documents in a safety deposit box or in a secure storage location such as a locked filing cabinet, safe, etc. The present invention encompasses the storage of such documents in digital format on a server computer associated with the Web site or on a peripheral storage device. Such documents can be scanned into a user's computer using any commercially available scanning device and associated software. Once converted into digital format using any available technique, not limited to those previously described, a document can be uploaded, i.e., transmitted to the Web site of the present invention.

Documents can also be created using word processing software, image processing software, etc. A user may, for example, employ a computer program that aids in preparation of tax returns (e.g., Quicken TurboTax[®]) and submit the electronic document created thereby directly to the inventive Web site. To this end, the software of the invention is preferably compatible with various commercially available software applications such as Quicken.

As described further below, documents prepared by an independent party such as an accountant, etc., can be sent to the user's personal legacy storage mailbox for the user to move into his or her personal storage space if he or she so desires.

Information such as medical records, etc., can also be similarly submitted by independent parties such as hospitals. In preferred embodiments of the invention the system notifies the user (e.g., by e-mail) whenever an informational item or document has been submitted to his or her personal legacy storage mailbox. Thus the user can transfer the information or document to his or her vault in a timely fashion.

Preferably all information is encrypted prior to transmission. With the increasing use of the Internet and the World Wide Web, it is anticipated that an increasing proportion of the documents relevant to personal legacy planning will be created using Web-based software tools and/or be available through the World Wide

Web. The invention encompasses the direct submission of such documents to a user's personal legacy storage mailbox, from which it can be transferred by the user to his or her personal legacy storage space. To this end the invention is preferably able to handle and interpret data submitted in a variety of formats such as HTML, XML,
5 OFX, QIF, and custom formats.

As mentioned above, the invention envisions submission of some of the documents by uploading scanned images. In preferred embodiments of the invention documents can also be faxed electronically. In preferred embodiments of the invention certain documents (e.g., wills, medical records and certain others that are
10 likely to be provided as scanned or faxed optical images) are maintained in a "read only" state in which they cannot be changed or modified. In order to revise such documents a new, more recently dated version may be submitted.

During the information entry process described above, in preferred embodiments of the invention the user is offered the choice of entering information
15 directly into forms or of uploading documents that contain the indicated information. As indicated above, the system requests the location of many documents that contain information relevant to the estate plan. In the case in which a document is uploaded, the user has the option of specifying that the document has been uploaded to the Web server rather than specifying the location of a hard copy version of the document. In
20 certain preferred embodiments of the invention an electronic log of user interaction with the Web site is maintained, and the time and date of submission of information is stored in addition to the information itself. Thus the functioning of the personal storage space parallels that of a traditional safety deposit box in which a record of entries to the safety deposit box is kept.

25

VII. User Database

In certain embodiments of the invention information submitted by users is stored in one or more databases, which may be implemented in a variety of ways. For example, some of the data may be stored in a relational database referred to as the
30 personal legacy information database, containing multiple data tables. In certain embodiments of the invention the database uses Structured Query Language (SQL). SQL allows users to define, access, and manipulate data in a wide range of relational database management systems, such as Oracle, Sybase, Informix, Microsoft Access, and others. It should be understood that the data may be stored in separate databases,

including databases accessible over a data communications network, and that other types of databases (e.g., object-oriented databases) could be used in the invention. However, for purposes of description it will be assumed that the data are stored in a relational database in multiple tables.

5 Thus in certain embodiments of the invention the personal legacy information database is an SQL database consisting of a set of tables, each of which consists of multiple records containing fields in which data is stored. One field in each record (or a combination of fields) constitutes a key, i.e., an item (or items) of data that uniquely identifies that record. (Note that the term "key" is used here in a different sense to a
10 private or public key for encryption/decryption purposes.) A suitable key is a user's social security number. The tables may include, but are not limited to: a basic personal information table, a legal records table, a financial records table, a tax records table, an insurance policy table, a health/medical records table, an employment history table, a security items table, a certificate/other records table, and
15 a personal items table. Of course any convenient selection of tables and any approach to organization of the informational items is within the scope of the invention. The fields in each table correspond to information items. For example, the basic personal information table may contain fields such as: name, address, telephone number, social security number, etc. In preferred embodiments of the invention the tables will also
20 contain standard fields such as creation time stamp, update time stamp, archive time stamp, and various status flags. In the case of documents that are uploaded by the user and stored by the inventive system, instead of containing the documents themselves the tables preferably contain information that allows the stored documents to be identified and accessed (e.g., an address location, storage location, etc.).

25

VIII. Providing Feedback to the User

While the contents and complexity of an estate plan may vary depending upon the estate, one of the goals of the present invention is to ensure that the estate plan includes at least a minimum of essential information. This goal may be achieved, in
30 part, by explicitly requesting the submission of certain information as described above. In certain preferred embodiments of the invention as the user completes various information requests the system provides feedback to the user. Such feedback may be positive, e.g., a message congratulating the user on successfully entering

requested information. In addition, the system can notify the user of omissions and identify those areas in which the user has not yet submitted sufficient information.

In certain preferred embodiments of the invention the user is notified (e.g., by e-mail) upon the occurrence of events that may indicate that it is desirable to revise the personal legacy plan. Such notification can take place according to a predetermined schedule, e.g., annually. Notification can also occur upon changes in laws (e.g., tax laws, inheritance laws, etc.) that may have an impact on the user's decisions regarding the disposition of his or her estate. Notification can also occur upon significant changes in the personal legacy plan itself. For example, if a user purchases a home and submits a title deed to his or her personal legacy storage space, the system may notify the user that his or her will should be updated.

IX. Trusted Entity, Trusted Individual(s) and Access by Trusted Individual(s)

It is envisioned that in certain embodiments the invention will be offered as a service by an organization such as a bank or other financial institution, law firm, or the like. In these embodiments the invention may be offered as an option that a user can access through the Web site of the organization rather than, or in addition to, through a "stand-alone" Web site. In certain embodiments of the inventive system the user can designate one or more trusted individuals (e.g., an executor or next-of-kin) who is granted access to the personal legacy storage space under certain circumstances predetermined by the user. The user may be asked to enter the name, address, and phone number of the trusted individual during the process of entering personal legacy planning information. (See item A.4 in the list of information items presented above.) In addition, the user may be requested to enter the condition(s) under which the trusted individual is to be granted access (typically the death or incapacitation of the user). If such condition predetermined by the user occurs, the trusted individual identifies himself or herself to the organization and is granted access to the user's personal legacy storage space. Alternatively, the organization may contact the trusted individual. Since, in certain embodiments of the invention the user's personal legacy information is stored in encrypted form, such access will require decryption of the information. To this end, the trusted individual is in possession of the key (e.g., a private key) required to decrypt the user's personal legacy information. The organization provides the key to the trusted individual so that the information can be decrypted. In certain embodiments of the invention the

organization verifies both that the circumstance (e.g., the death or incapacitation of the user) has occurred and also verifies the identity of the trusted individual (e.g., that the individual is truly the person so designated by the user). The trusted individual's identity may be verified in any of a variety of ways or combinations of ways. For 5 example, the trusted individual may be required to present photo ID, a password, a biometric token, etc. While it is envisioned that in most instances the trusted individual designated by the user will be a person distinct from the sponsoring entity, in certain embodiments of the invention the sponsoring entity may possess the key used for decryption.

10

X. Security

The challenges of ensuring the security of information transmitted over a computer network such as the Internet and of ensuring the security of information stored on a computer or on a peripheral storage device are receiving increasing 15 attention. With the growth of e-commerce and the storage of increasing amounts of personal information on computers has come a host of commercial products aimed at addressing this need. Given the sensitive nature of many of the documents associated with personal legacy planning, security forms an important component of the inventive system. An ideal computer and network security system should address the 20 following six general areas:

- (1) Confidentiality: Ensuring that information stored on and/or transmitted to a computer system are accessible only to authorized parties. Access includes printing, displaying, etc., as well as merely revealing the existence of the information.
- (2) Authentication: Ensures that the origin or an electronic document or message is correctly identified and that the identity is not false.
- (3) Integrity: Ensures that only authorized parties are able to modify (e.g., write, change, change status of, delete, create, delay, or replay) any transmitted messages or information.
- (4) Nonrepudiation: Requires that neither the sender nor the receiver of a message be able to deny the transmission.
- (5) Access control: Requires that access to information resources (e.g., lists of passwords) is controlled by the system
- (6) Availability: Requires that information stored on the computer system be available to authorized parties when needed.

Computer and network security issues and approaches are discussed in Stallings, W., *Cryptography and Network Security: Principles and Practice*, Second Edition, Prentice-Hall, Upper Saddle River, 1999, the contents of which are herein incorporated by reference. Further information on specific aspects of computer security, including considerations particularly relevant to the Internet may be found in *Maximum Security : A Hacker's Guide to Protecting Your Internet Site and Network*, Second Edition, Macmillan, Inc., Indianapolis, 1998, the contents of which are herein incorporated by reference.

In preferred embodiments of the invention the Web site maintains appropriate security precautions that comply with prevailing standards for secure transmission of secret information (e.g., credit card numbers) over the Internet. In particular, in preferred embodiments the inventive system allows the user to select a secure transmission option in which a transmitted document is encrypted before transmission. In addition, identifying information such as passwords, personal identification numbers, etc. are encrypted in preferred embodiments of the invention. Encryption can be performed using any of a variety of techniques well known in the art. Conventional (i.e., symmetric) encryption can be used such as that embodied by the Data Encryption Standard (DES), adopted by the National Institute of Standards and Technology (NIST). Public key (i.e., asymmetric) encryption can also be used. For example, in certain embodiments of the invention information to be transmitted to the user's personal storage space is encrypted using the user's public key. Encryption with the user's public key allows both the user and contributors to securely submit documents and information relevant to that particular user. The information and documents can only be decrypted by an individual (e.g., the user) having access to the user's private key. Upon the occurrence of events specified by the user, e.g., the death or incapacitation of the user, the private key can be provided to one or more individuals preselected by the user. In certain embodiments of the invention, security is provided by a commercial provider such as RSA Security Inc. (http://www.rsa.com), 20 Crosby Drive, Bedford, MA 01730; Tel: 877-RSA-4900 or 781-301-5000. In certain embodiments of the invention a user is provided with an RSA secure ID token (which may be embossed with the sponsor's name and which may be conveniently stored on a key chain). The RSA token provides a new six-digit number every two minutes. When a user logs in to the Web site of the invention, the

user undergoes two-factor identification. The user must provide something he or she knows (his/her password) and something that only he or she has (the number that is currently presented on the token). Such a token not only provides two-factor authentication, but also serves as the user's tangible key providing assurance of 5 privacy and confidentiality.

In certain embodiments, the invention uses the state-of-the-art, industry-standard SSL (Secure Socket Layers) protocol to shield information during transmission. In addition, in preferred embodiments the invention only supports browsers that can use SSL encryption. Other commercially available technology such 10 as that available through Verisign®, Mountain View, CA 94043 can be used in conjunction with the invention. Methods for electronic transmission, storage, and retrieval of authenticated documents are described in U.S. Patent No. 5,748,738 issued May 5, 1998. Methods by which a sender can verify that a receiver has received a document containing particular content (non-repudiation) are described in 15 U.S. Patent No. 5,790,669, issued August 4, 1998. The contents of the two preceding patents are incorporated herein by reference.

As mentioned above, in addition to encrypting the information during transmission to the Web site, in preferred embodiments of the invention the information is stored in an encrypted form. Additional security measures at the Web 20 site include use of a firewall to prevent unauthorized access. In general, any commercially available firewall can be used. Physical access to the Web server and to any peripheral storage devices associated therewith is preferably restricted to trusted individuals. While challenging, the issues of secure transmission and storage of personal information are presently effectively addressed by a variety of approaches 25 well known in the art.

XI. Organization, Integration, and Online Collaboration

A major feature of certain preferred embodiments of the invention is the capacity to organize and integrate information of diverse types and obtained from a 30 diverse array of sources. For example, in the preferred embodiments of the invention in which the information and documents are organized as folders (Figure 3), The invention is able, for example, to recognize when an item of information entered under one folder heading is also relevant to the contents of one or more of the other folders. For example, an individual's residential address in the Personal Folder may

also be a real estate asset that may also be a secured liability in the Financial Folder with homeowners' insurance (Insurance Folder) and legal title (Legal Folder). The software of the invention integrates such information so that it is readily available across all folders. Thus in preferred embodiments of the invention, any information or 5 document that is initially entered under a particular category in one of the folders is available in an appropriate category in one or more of the other folders.

In certain embodiments of the invention the design of the Web site and the types of resources and information available through the Web site reflect transitions of people's lives (e.g., marriage, birth of a child, career change, death of parent, death 10 of spouse, etc.). Each life event involving a major change in a person's life may contain "maps of the territory", guides and resources as well as checklists. Maps of the territory may include a list of questions that a person might commonly ask when a given life event occurs, and answers to these questions. Guides and resources may include recommendations of books or organizations that may be useful in helping the 15 person understand and/or cope with the life event. Checklists may offer suggestions for appropriate actions a person might take when a particular life event occurs.

In addition, in certain embodiments of the invention the software operates in conjunction with any of a variety of on-screen aggregators (e.g., Yodlee.com), thus enabling the aggregation of personal information entered in numerous formats and 20 from numerous sources. Information from dynamically changing sources such as financial accounts, etc., can therefore be seamlessly integrated into the personal legacy planner and storage space. In this regard it is noted that an ever-increasing number of institutions such as banks, credit card companies, etc., are providing users with access to their accounts on-line. In certain embodiments of the invention such 25 information is integrated with the user's universal organizer.

In certain embodiments of the invention the Web site offers a forum for online collaboration between, for example, the user and his/her family members, professional advisors, etc. Any appropriate technology for online collaboration may be used.

XII. Examples of a Representative Embodiment

Figures 8 – 11 depict display screens that may be used in an exemplary implementation of the invention and provide a more comprehensive understanding of

certain features of the invention. It is to be understood that these examples are not intended to be limiting in any way.

Figure 8 shows an example of a display screen (Web page) that guides a user through the establishment of a personal legacy database, i.e., an electronic vault. The 5 Web page gathers a small amount of personal information and requests that the user enter a password. In addition, the introductory Web page asks the user to select a trusted individual who will be empowered to access the information in the electronic vault upon the occurrence of a designated condition. The Web page also asks the user to select the predetermined condition.

10 Figure 9 shows an example of a display screen (Web page) that provides a full view of items that may be found in a user's personal folder and guides a user through the submission of such items. The display screen provides lists of personal items in various categories and checkboxes in which a user may indicate that he or she intends to submit the checked items. The Web page also includes links to other portions of 15 the individual's e-vault and also to relevant features such as an online address book, calendar, notes, etc.

20 Figure 10 shows an example of a display screen (Web page) that provides a full view of items that may be found in a user's legal folder and guides the user through submission of such items. The display screen provides lists of items in various categories related to an individual's situation with respect to legal matters and checkboxes in which a user may indicate that he or she intends to submit the checked items. The Web page also includes links to other portions of the individual's e-vault and also to relevant features as described above.

25 Figure 11 shows an example of a display screen (Web page) that helps a user understand and cope with the transitions associated with a life event (death of a spouse). The Web page includes a "map of the territory", inspirational messages, resources (and appropriate links to Web resources), book recommendations, and checklists. The Web page also includes links to Web pages addressing other life events, etc.

30 The remainder of this section presents the architecture of the various folders and their integration in one embodiment of the invention in greater detail. As indicated below, the folders preferably contain information organized in a hierarchical fashion, and the software includes the capability to generate a variety of useful summaries based on the information contained in the folders. Certain information is

indexed across folders. For example, the Personal Representatives and Advisors - Key Professionals sections under the Personal Folder, also appear in the Medical Folder, Financial Folder, and Legal Folder (and subfolders thereof) in their appropriate positions. It is to be understood that any particular implementation of the invention
5 need not contain all the items indicated below and may contain additional items. This section also lists categories of relevant information and types of documents that may be found in each category.

Universal Integrated Organizer and Legacy Planner Architecture

- Personal Folder**
 - 5 Personal Information
 - Family information and records
 - Personal Representatives
 - Advisors Key Professionals (cross indexed across folders)
 - Security
 - 10 Personal Archives (anything you wish to save and store)
 - Last Wishes (funeral arrangements and organ donations)

 - Medical Folder**
 - 15 Medical professionals and providers
 - Summary Health at a glance
 - Personal Health History
 - Copies of your original medical records
 - Your personal screening and exam schedule
 - Copies of Health Proxy and Living Will
 - 20 Financial Folder
 - 25 Financial Advisors
 - Assets
 - Retirement Assets
 - Real Estate
 - Personal Property Schedule
 - Additional Assets
 - Liabilities
 - 30 Legal Folder
 - 35 Legal Advisors /Representatives
 - Estate Plan
 - Real Estate Records
 - Business Records
 - Employment Records
 - Other Legal Records
 - Tax Folder
 - 40 Accountant/Tax Advisor
 - Tax records
 - 45 Insurance Folder
 - Insurance Brokers and Agents
 - Life Insurance Policies
 - Health Insurance Policies
 - Property and Auto Insurance Policies
 - Financial Insurance Policies
 - Professional and Business Policies
- Summaries available with the Universal Integrated Organizer**
- Address book
 - 50 Family

- Personal Representatives
 - Medical
 - Legal
 - Financial
- 5 Beneficiary Designations
 - in will
 - retirement assets
 - insurance policies
- Estate Plan
- 10 will
 - durable power of attorney
 - trust
 - health care proxy and living will
 - estate tax calculator
- 15 organ donation
 - letter to executor
- Personal Representatives
 - executor(s) Named in will, address; successor executor
 - holder of Durable Power of Attorney
- 20 holder of Health Care Proxy
 - guardian(s) named in will
 - trustees named in will
 - revocable trust, trustees
 - trustees of any other trusts
- 25 Summary Health at a glance
 - allergies/reactions
 - medical conditions /problems
 - current medications, vitamins and supplements
 - blood type
- 30 significant family medical conditions
 - primary-care provider/family doctor
 - health insurance
 - emergency contact
 - health care proxy
- 35 Insurance policies
 - linked to assets protected
 - with anniversary dates
 - annual cost
 - agent contact
- 40 Assets
 - jointly held, sole owner, in trust
 - net worth
- Universal Integrated Organizer Address Book**
- 45 **Family**
 - parents
 - spouse
 - children
 - siblings
 - aunts and uncles
- 50

Personal representatives

named executor
durable power of attorney
5 health care proxy
guardians of minor children and other dependents
trustee under will
other

10 Medical professionals and providers

primary care provider
gynecologist
specialists
dentist
15 complimentary care providers
hospitals
lifeline
health insurance company

20 Legal

attorney business
attorney estate
attorney real estate
other

25

Financial

accountant
financial planner
bank officer
30 investment advisor
stockbroker
life insurance agent
property and casualty agent
other

35

Personal Folder

- 5 Personal Information
 Family information and records
 Personal Representatives
 Advisors Key Professionals (*cross indexed across folders*)
 Security
 Personal Archives (anything you wish to save and store)
 Last Wishes (funeral arrangements and organ donations)
- 10 Personal Information
 name
 citizenship
 birth date and birthplace
15 social security number
- 20 Home
 address
 home telephone
 home email:
 is this your legal residence?
 where you vote
 where you are licensed to drive? license number
 where your car is registered? registration number, renewal date
- 25 other residence(s) address(es)
- 30 Occupation
 workplace
 name of company
 length of employment
 work address
 work phone
 work email
- 35 The symbol ^ (shift 6) indicates that the document has been scanned up and stored
- 40 Your personal records
 driver's license
 passport
 birth certificate
 marriage certificate
 citizenship records
 military service and discharge records; military serial number
 veterans' administration claim number
- 45 federal separation from service
 diplomas
 professional certificates
 adoption papers
 divorce decrees
50 death certificates for relatives

title to automobile
title to cemetery lot

Family information and Records

5

Your marital status

if married

spouse's name
birth date and birthplace

10

citizenship

does your spouse have a will in a foreign country?

social security number

date of marriage: marriage certificate

are there any pre or postmarital agreements?

15

children of this marriage

Spouse's

occupation

workplace

20

name

length of employment _____

work Address

work phone

work email

25

If widowed

spouse's name

birth date and birthplace

date of marriage: marriage certificate

30

death certificate and cause of death

children of this marriage

If divorced or separated

spouse's name

35

birth date and birthplace

date of marriage: marriage certificate

children of this marriage

date of divorce or separation: divorce decree and/or separation agreement

alimony payments _____ child Support _____

40

any other obligations under divorce decree and/or separation agreement?

is your estate obligated to continue payments?

any other prior spouse (s)?name(s) of prior spouses.

widowed

45

divorced

obligations under divorce decree

Your parents

Father's name

50

birth date and birthplace. birth certificate

if deceased, date of death and cause of death: death certificate
address and phone
retired Y/N
social security number

5

Mother's name

birth date and birthplace, birth certificate
if deceased, date of death and cause of death: death certificate
address and phone
retired Y/N
social security number

10

Your children

Child's name

15

date and place of birth: birth certificate

if dependent currently,

health condition special needs
college accounts? with whom, account number
UGMA account? with whom, account number

20

child's assets as of _____

if independent

address, phone, email
occupation
spouse's name

25

grandchildren's names

child's name

date and place of birth: birth certificate

if dependent currently,

health condition special needs
college accounts? with whom, account number
UGMA account? with whom, account number
child's assets as of _____

if independent

address, phone, email
occupation
spouse's name
grandchildren's names

40

Have you named a guardian in a will?

if yes, name and address

Other legal dependents

dependent's name

45

relationship

date of birth/birth certificate

health condition

remarks

50

Other family members

- Siblings
Name
Address
Telephone
5 email
Date of birth
name of spouse, date of birth
children
- 10 *repeated as often as needed*
Other relatives
Family tree
Family History
- 15 **Personal Representatives**
Executor(s) Named in will, address; successor executor
Holder of Durable Power of Attorney
Holder of Health Care Proxy
Guardian(s) named in will
20 Trustees named in will
Revocable trust, trustees
Trustees of any other trusts
- 25 **Security**
Computer Files
Passwords and special instructions
Security PIN numbers
bank
home security system
30 credit card
combination lock numbers
safe deposit box
bank, owner, location of key
Keys
35 car, home, safe deposit, file, other
Confidential Files
instructions regarding disposition of diaries, journals, etc
Post Office Box
location, key
- 40 **Last wishes**
Funeral
prepaid burial expenses, contract with whom
letter of instruction for memorial services
45 **Organ donations**
arrangements for on drivers license, with organ bank
link to The Living Bank, the national organ and tissue donor
registry and information service.
link to Statement Regarding Anatomical Gifts, prepared by ABA
- 50

Medical FolderMedical professionals and providers

- 5 primary care provider
- gynecologist
- specialists
- dentist
- complimentary care providers
- hospitals
- 10 lifeline

Summary Health at a glance

- allergies/reactions
- medical conditions /problems
- 15 current medications, vitamins and supplements
- blood type
- significant family medical conditions
- primary-care provider/family doctor
- health insurance
- 20 emergency contact
- health care proxy

Personal Health History

- illness, surgery, hospitalizataion, chronic medical conditions,
- 25 family medical history tree and important medical information about other relatives
- medications, vitamins, supplements and herbs log

Copies of your original medical records

- 30 doctors consultation reports
- hospital discharge summaries
- eye/vision
- dental
- complimentary care
- 35 copies of laboratory reports
- copies of X-rays
- heart testing
- screening and diagnostic procedures

40 Your personal screening and exam scheduleCopy of Health Proxy and Living Will

Financial Folder**Financial Advisors**

- Investment Advisor
 5 name , firm, address, phone, email, comments
- Stock Broker
 name , firm, address, phone, email, comments
- Bank Officer
 name , bank, address, phone, email, comments
- 10 Financial Planner
 name , firm, address, phone, email, comments
- Accountant
 name , firm, address, phone, email, comments
- Other

15 Assets

- Cash and Equivalents**
 - Checking accounts
 - bank, account #, owner
 - Savings account
- 20 bank, account #, owner
- Money market account
- bank, account #, owner
- Certificates of Deposit
- bank, amount, owner, interest rate, length of term, maturity date
- 25 **Stocks** (possible to be imported from Quicken et al)
 - name, number of shares, owner, location,
 - date acquired, cost basis per share
 - S corporation stock
- 30 **Mutual Funds** (possible to be imported from Quicken et al)
 - name, number of shares, owner, location,
 - date acquired, cost basis per share
- Stock options
 - name, number of shares, owner, location,
 - date granted, exercise date, option price/share
- 35 **Bonds, US Treasury Debt**
 - owner, location
 - cost, date acquired, face amount, maturity date
- Limited Partnerships**
 - name, owner, type, location
- 40 date of purchase, investment to date
- Accounts/Notes Receivable**
 - owner, debtor, location, original amount, maturity date,
 - interest rate, principal outstanding
 - comments
- 45 **Investment accounts / Online accounts**
 - owner, institution, account number, location, password
- Retirement Assets**
 - Pension
 - type of investment, institution, owner,
 - beneficiary

- before-tax employee contribution, after tax employee contribution,
employer contribution, expected rate of return, % vested, % unvested
- Profit-sharing
5 type of investment, institution, owner,
beneficiary
before-tax employee contribution, after tax employee contribution,
employer contribution, expected rate of return, % vested, % unvested
- Keough
10 type of investment, institution, owner,
beneficiary
before-tax employee contribution, after tax employee contribution,
employer contribution, expected rate of return, % vested, % unvested
- 401(k)
15 type of investment, institution, owner,
beneficiary
before-tax employee contribution, after tax employee contribution,
employer contribution, expected rate of return, % vested, % unvested
- Other SEP, SERP
20 type of investment, institution, owner,
beneficiary
before-tax employee contribution, after tax employee contribution,
employer contribution, expected rate of return, % vested, % unvested
- IRAs
25 type of investment, institution, owner,
beneficiary(s)
- Roth IRAs
30 Real Estate
Primary Residence
address, owner, location of deed
date of purchase, cost of improvements, fair market value
annual costs: real estate taxes, insurance, maintenance
- Vacation Home
35 address, owner, location of deed
date of purchase, cost of improvements, fair market value
annual costs: real estate taxes, insurance, maintenance
- Investment Property
40 address, owner, location of deed
date of purchase, cost of improvements, fair market value
annual costs: real estate taxes, insurance, maintenance
annual income, annual depreciation
- 45 Personal Property Schedule
jewelry, antiques, collectibles
description, owner, location
estimated value
household furnishings
automobiles, boats, planes

year, make, model, location of title
value
collections and hobby equipment
description, owner, location
estimated value
5

Additional Assets

annuities
institution, owner, date acquired, location
10 original investment, fair market value, maturity/exercise date
futures
owner, date acquired, location
original investment, fair market value, maturity/exercise date
warrants
15 owner, date acquired, location
original investment, fair market value, maturity/exercise date
hard assets
owner, date acquired, location
original investment, fair market value.
20 copyrights /patents
owner, date acquired, location
original investment, fair market value.

Liabilities

25 Secured

Mortgages
Bank/Company, on what property,
interest rate, amount outstanding
Auto Loans
30 Bank/Company, on what,
interest rate, amount outstanding
Margin Accounts
Bank/Company, on what,
interest rate, amount outstanding
35

Unsecured

Personal Notes
creditor, debtor, location
date originated, original amount,
40 interest rate, amount and frequency of payment
Bank Notes
creditor, debtor, location
date originated, original amount,
interest rate, amount and frequency of payment
45 Contingent (guarantees)
creditor, debtor, location
date originated, original amount,
interest rate, amount and frequency of payment
Credit cards
50 creditor, debtor, location

date originated, original amount,
interest rate, amount and frequency of payment

Taxes due

creditor, debtor, location

5

date originated, original amount,
interest rate, amount and frequency of payment

Other

- Legal Folder
- Legal Advisors /Representatives
- Attorney, Business
 - name , firm, address, phone, email, comments
 - 5 Attorney, Estate
 - name , firm, address, phone, email, comments
 - Attorney, Real Estate
 - name , firm, address, phone, email, comments
 - Attorney, Other
 - 10 Accountant
 - name, firm, address, phone, email, comments
 - Estate Plan
 - Will, date of last will, location of original
 - 15 Letter or other instructions to executor
 - Durable Power of Attorney, location
 - Health Care Proxy and Living Will, location
 - Trusts date established, location of original
 - 20 Personal Representatives
 - named executor
 - durable power of attorney
 - health care proxy
 - guardians of minor children and other dependents
 - trustee under will
 - 25 trustee of grantor trust
 - other
 - Real Estate Records
 - 30 1. primary residence
 - title holder
 - mortgage outstanding; title deed, location
 - 2. vacation home
 - title holder
 - mortgage outstanding; title deed, location
 - 35 3. other property (investment)
 - title holder
 - mortgage outstanding; title deed, location
 - 40 Business Records
 - business agreement
 - partnership agreement
 - buy-sell agreement
 - 45 Employment Records
 - current employer
 - resume
 - employment agreements
 - 50 Other Legal Records

separation agreements
nuptial agreement, location
divorce decree
custody agreements

5

Tax records

Accountant/Tax Advisor

name , firm, address, phone, email, comments
income tax returns stored
10 gift tax returns stored
summary gift taxes paid
other

10

Insurance Records

15 Insurance Brokers and Agents

Life Insurance Agent

name , firm, address, phone, email, comments
Property and Casualty Agent
name , firm, address, phone, email, comments

20

Other

Life Insurance Policies

Life Insurance

company, policy #, face amount, loans against, anniversary
date, annual premium

25

Other (provided by employer or group)

Health Insurance Policies

Medical

company, policy #, location anniversary date, annual premium

Supplemental Medical

30

Vision/Dental

Disability

Long term care

Medicare

Medicare supplement

35

Property and Auto Insurance Policies

Property insurance/Homeowners

company, policy #, location, anniversary date, annual premium
riders

Auto insurance

40

company, policy #, location, anniversary date, annual premium

Other

Financial Insurance Policies

Mortgage or Loan insurance

company, policy #, location, anniversary date, annual premium

45

Credit card insurance

Umbrella Liability coverage

company, policy #, location, anniversary date, annual premium

Professional and Business Policies

Type

50

company, policy #, location, anniversary date, annual premium

5

* * *

While the invention has been presented with reference to certain preferred embodiments, it is to be understood that the description above is not intending to be limiting, and a number of variations will be apparent to one of ordinary skill in the art.

- 10 Such variations are included within the scope of the appended claims.

1 CLAIMS
2
3 I claim:
4
5 1. A method for providing a user with assistance for personal legacy planning
6 and personal information organizing comprising the steps of:
7 transmitting, over a computer network, requests for or lists of informational
8 items and documents appropriate for inclusion in a personal legacy plan;
9 receiving, over the computer network, informational items and documents
10 appropriate for inclusion in a personal legacy plan; and
11 storing the informational items and documents in a personal storage space
12 assigned to the user on a secure server, wherein access to the informational items is
13 restricted to the user or to a trusted individual designated by the user upon the
14 occurrence of a condition predetermined by the user.
15
16 2. The method of claim 1, further including the step of:
17 organizing the informational items and documents.
18
19 3. The method of claim 2, wherein the informational items and documents are
20 organized into folders including one or more of: a personal folder, a legal folder, a
21 medical folder, and a financial folder.
22
23 4. The method of claim 3, further including the step of:
24 integrating the informational items and documents across folders, so that
25 information initially entered under a category in one of the folders is available in an
26 appropriate category in one or more of the other folders.
27
28 5. The method of claim 1, wherein the informational items and documents
29 include a will.
30
31 6. The method of claim 1, wherein the informational items and documents
32 include a trust.
33

1 7. The method of claim 1, wherein the informational items and documents
2 include a deed.

3

4 8. The method of claim 1, wherein the receiving step comprises:
5 receiving a scanned document.

6

7 9. The method of claim 1, wherein the transmitting step and the receiving step
8 occur securely.

9

10 10. The method of claim 1, wherein the receiving step comprises receiving
11 informational items or documents that have been encrypted prior to transmission.

12

13 11. The method of claim 1, wherein the transmitting step is includes transmitting a
14 Web page.

15

16 12. The method of claim 1, wherein the receiving step includes receiving the
17 informational items and documents at a Web site.

18

19 13. The method of claim 1, wherein one or more of the receiving step and the
20 transmitting step takes place via the Internet.

21

22 14. The method of claim 1, further comprising the step of providing a forum for
23 secure, online collaboration between a user and other individuals.

24

25 15. The method of claim 1, wherein the storing step comprises storing the
26 informational items and documents in an encrypted format.

27

28 16. The method of claim 1, further comprising providing one or more Web pages
29 that include information addressing a transition associated with a life event.

30

31 17. The method of claim 1, further including the step of:
32 providing an electronic mailbox for the user;

1 receiving, in the electronic mailbox, an informational item or document from a
2 third party, wherein the informational item or document is appropriate for inclusion in
3 the user's personal information storage space.

4

5 18. The method of claim 17, wherein the informational item or document is
6 selected from the list consisting of: a medical record, a financial record, a tax return,
7 an account statement, an insurance policy, and a stock certificate.

8

9 19. The method of claim 17, further including the step of:
10 notifying the user of the arrival of an informational item or document in the
11 electronic mailbox.

12

13 20. The method of claim 1, further including the steps of:
14 storing information identifying a trusted individual designated by the user; and
15 storing information identifying a condition predetermined by the user.

16

17 21. The method of claim 20, wherein the condition is the death of the user.

18

19 22. The method of claim 20, wherein the condition is the incapacitation of the
20 user.

21

22 23. A method of providing limited access to a user's personal legacy information,
23 wherein, information identifying a trusted individual designated by the user has been
24 stored, and wherein information identifying a condition predetermined by the user has
25 been stored comprising:

26 identifying the trusted individual; and

27 providing the trusted individual with access to the stored informational items
28 upon the occurrence of the condition.

29

30 24. The method of claim 23, further comprising the step of:
31 verifying the identity of the trusted individual.

32

33 25. The method of claim 23, wherein the providing step comprises decrypting the
34 stored informational items and documents.

1

2 26. The method of claim 23, wherein the providing step comprises providing a
3 cryptographic key to the trusted individual.

4

5 27. A method for personal legacy planning comprising the steps of:
6 storing informational items and documents appropriate for inclusion in a
7 personal legacy plan on a secure server, wherein access to the informational items is
8 restricted to the user;
9 storing information identifying a trusted individual designated by the user; and
10 storing information identifying a condition predetermined by the user.

11

12 28. The method of claim 27, further including the step of:
13 organizing the informational items and documents.

14

15 29. The method of claim 28, wherein the items are organized into folders
16 including a personal folder, a legal folder, a medical folder, and a financial folder.

17

18 30. The method of claim 29, further including the step of:
19 integrating the information across folders, so that information initially entered
20 under a category in one of the folders is available in an appropriate category in one or
21 more of the other folders.

22

23 31. The method of claim 27, further comprising:
24 providing the trusted individual with access to the stored informational items
25 upon the occurrence of the condition.

26

27 32. A system for providing a user with assistance for personal legacy planning
28 comprising:
29 a Web site comprising a set of Web pages that allow a user to enter or submit
30 informational items appropriate for inclusion in a personal legacy plan securely;
31 a secure storage space to store some or all of the informational items
32 submitted by the user, the storage space comprising a computer-readable medium; and
33 means for providing access to the stored items to the user and a trusted
34 individual designated by the individual.

1

2 33. A method for providing a user with assistance for personal legacy planning
3 comprising the steps of:

4 receiving a plurality of encrypted informational items or documents suitable
5 for personal legacy planning over a computer network;
6 storing the documents on a computer-readable medium, wherein the
7 documents are accessible only to the user or to a trusted individual designated by the
8 user upon the occurrence of a condition predetermined by the user.

9

10 34. The method of claim 33, further comprising the steps of:

11 storing information from the user identifying a trusted individual;
12 storing information from the user identifying a condition predetermined by the
13 user; and
14 providing access to the informational items and documents to the trusted
15 individual upon the occurrence of the condition.

16

17 35. The method of claim 33, further comprising the step of:
18 prompting the user to transmit a document.

19

20 36. The method of claim 33, further comprising the step of:
21 notifying the user that a document of a type included on a predetermined list
22 of suggested documents should be transmitted.

23

24 37. The method of claim 33, further comprising the step of:
25 notifying the user that a document of each type included on a predetermined
26 list of suggested documents has been received.

27

28 38. The method of claim 33, wherein the receiving step comprises receiving
29 encrypted documents.

30

31 39. The method of claim 33, wherein the storing step comprises storing encrypted
32 documents.

33

34 40. The method of claim 33, further comprising the step of:

1 providing access to the stored documents to the user upon provision of
2 appropriate identifying information.

3

4 41. The method of claim 40, wherein the identifying information comprises a
5 password.

6

7 42. The method of claim 40, wherein the identifying information comprises a
8 personal identification number.

9

10 43. The method of claim 41, wherein the identifying information comprises a
11 biometric token.

12

13 44. The method of claim 33, further comprising the step of:
14 providing access to the stored documents to a trusted individual designated by
15 the user following the occurrence of a condition predetermined by the user upon
16 provision of appropriate identifying information by the trusted individual.

17

18 45. The method of claim 44, wherein the trusted entity is a financial intermediary.

19

20 46. The method of claim 44, wherein the identifying information comprises a
21 password.

22

23 47. The method of claim 44, wherein the identifying information comprises a
24 personal identification number.

25

26 48. The method of claim 44, wherein the identifying information comprises a
27 photo ID.

28

29 49. The method of claim 44, wherein the identifying information comprises a
30 biometric token.

31

32 50. The method of claim 33, further comprising the step of:
33 notifying the user of a need to update the documents.

34

1 51. The method of claim 50, wherein the notifying step comprises:
2 sending an e-mail to the user.

3

4 52. The method of claim 50, further comprising the step of:
5 notifying the user of a change in a law affecting estate planning.

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FIG. 1

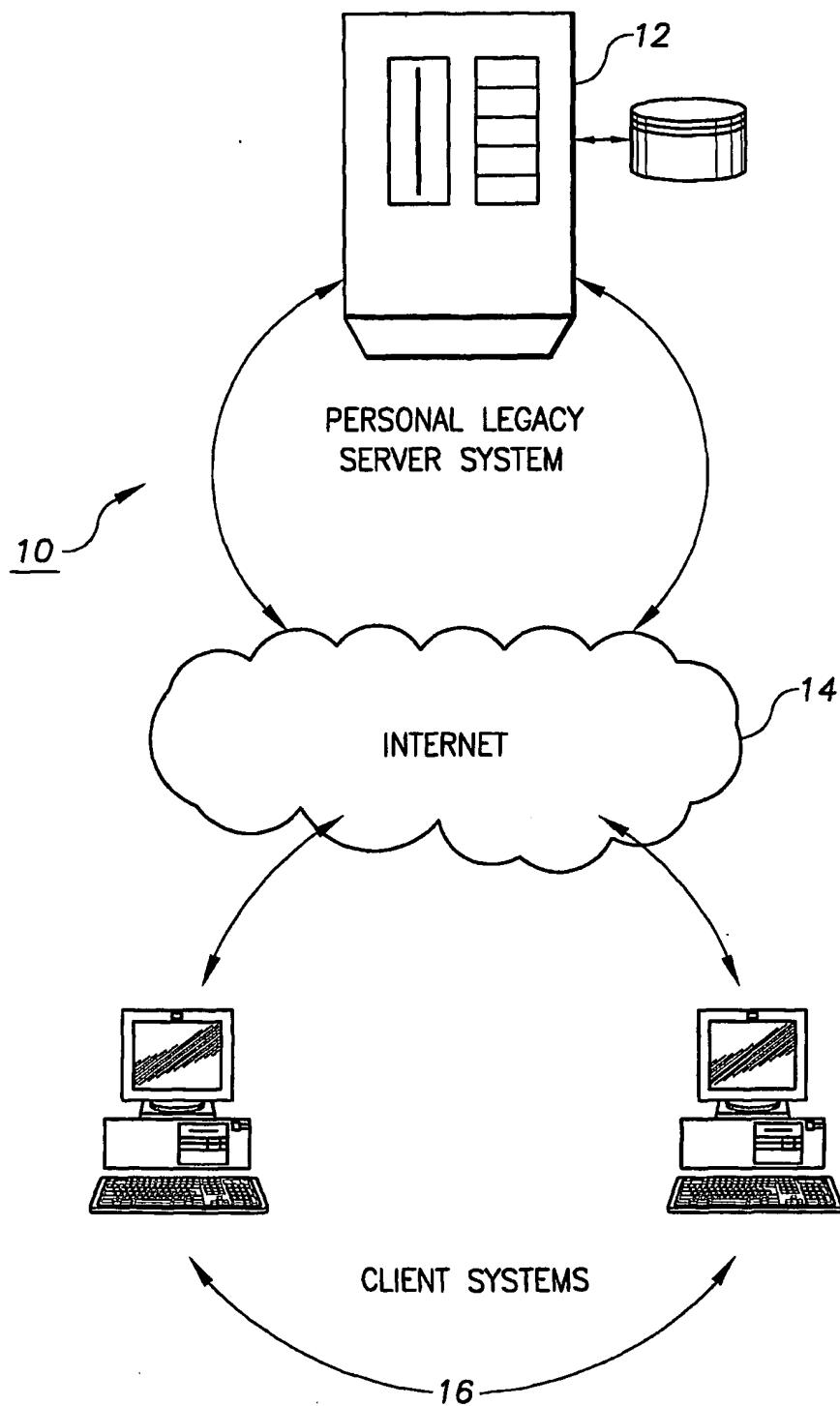
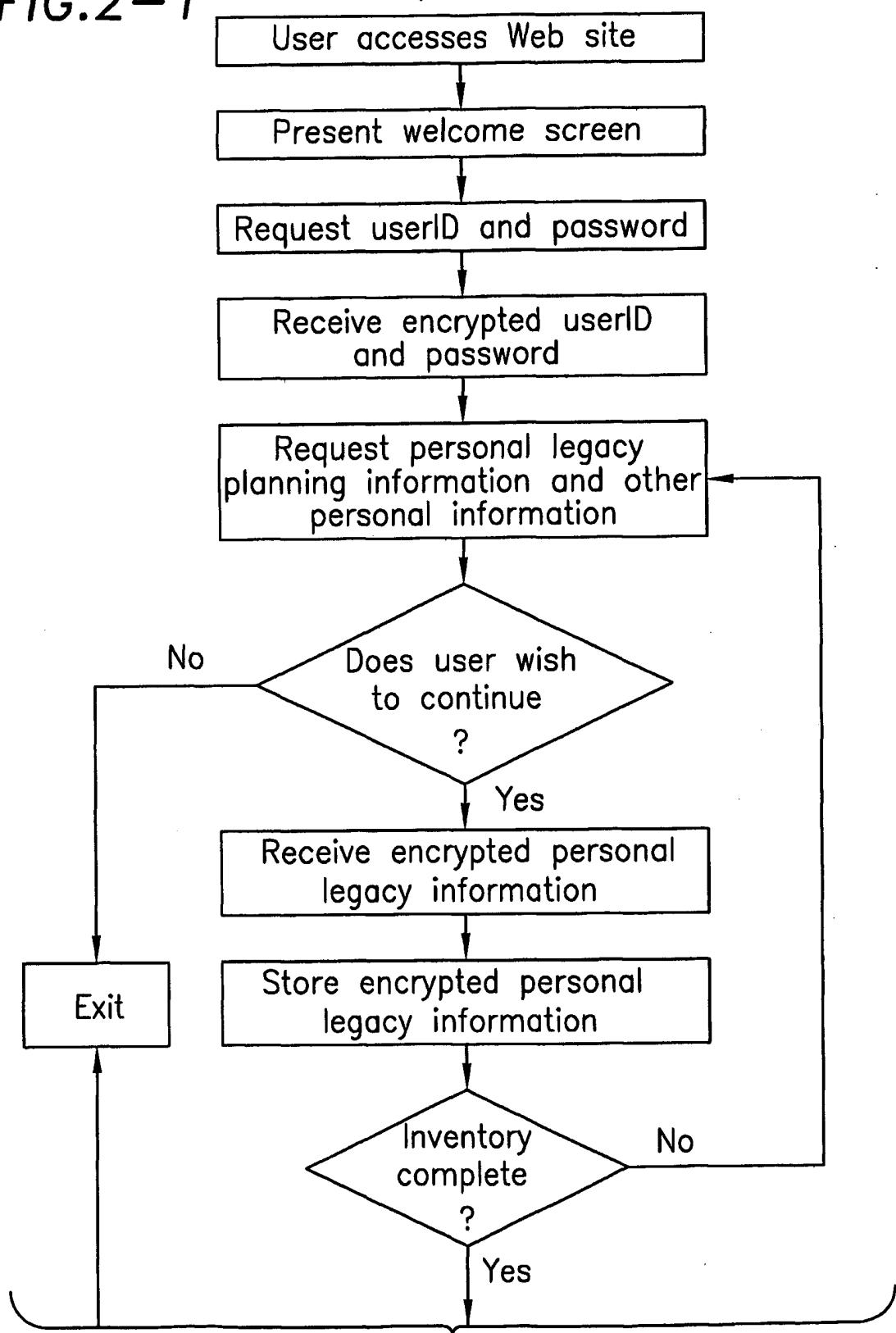


FIG.2-1

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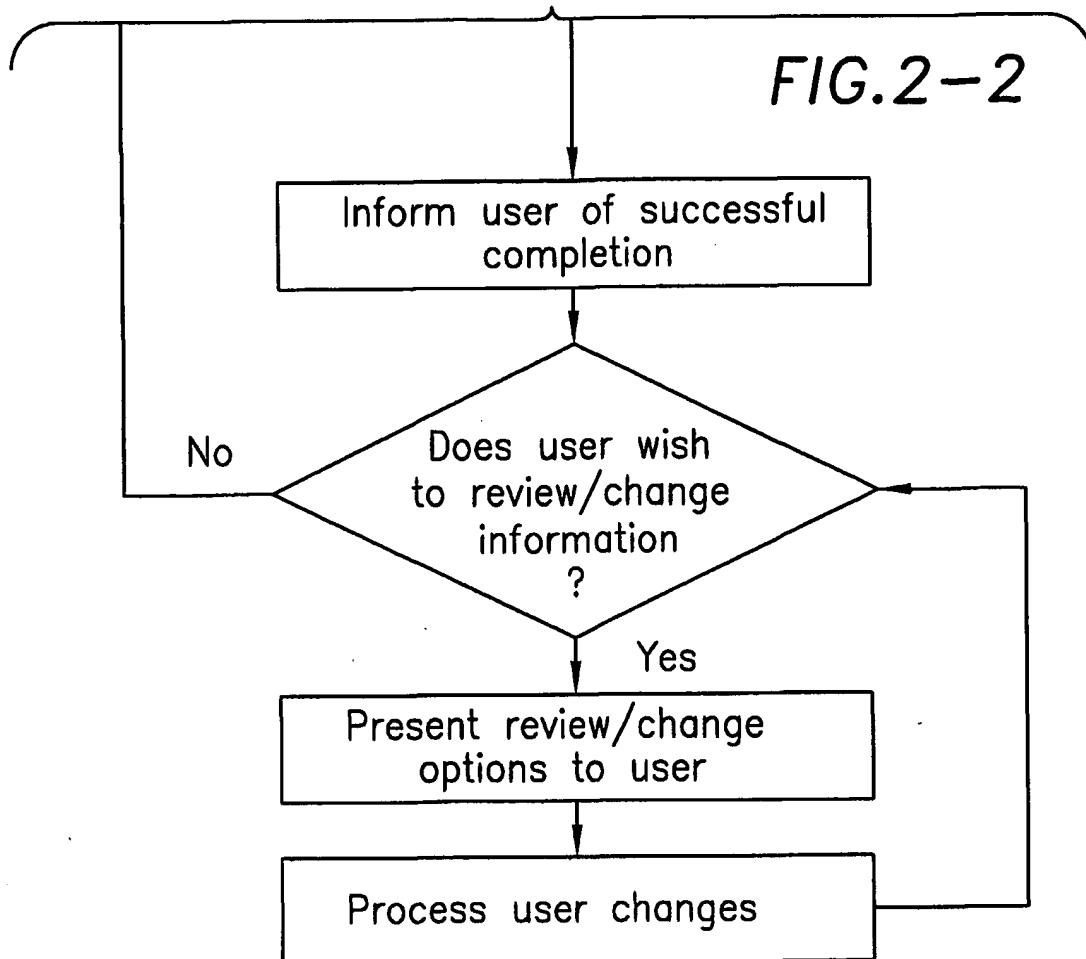


To Fig. 2-2

SUBSTITUTE SHEET (RULE 26)

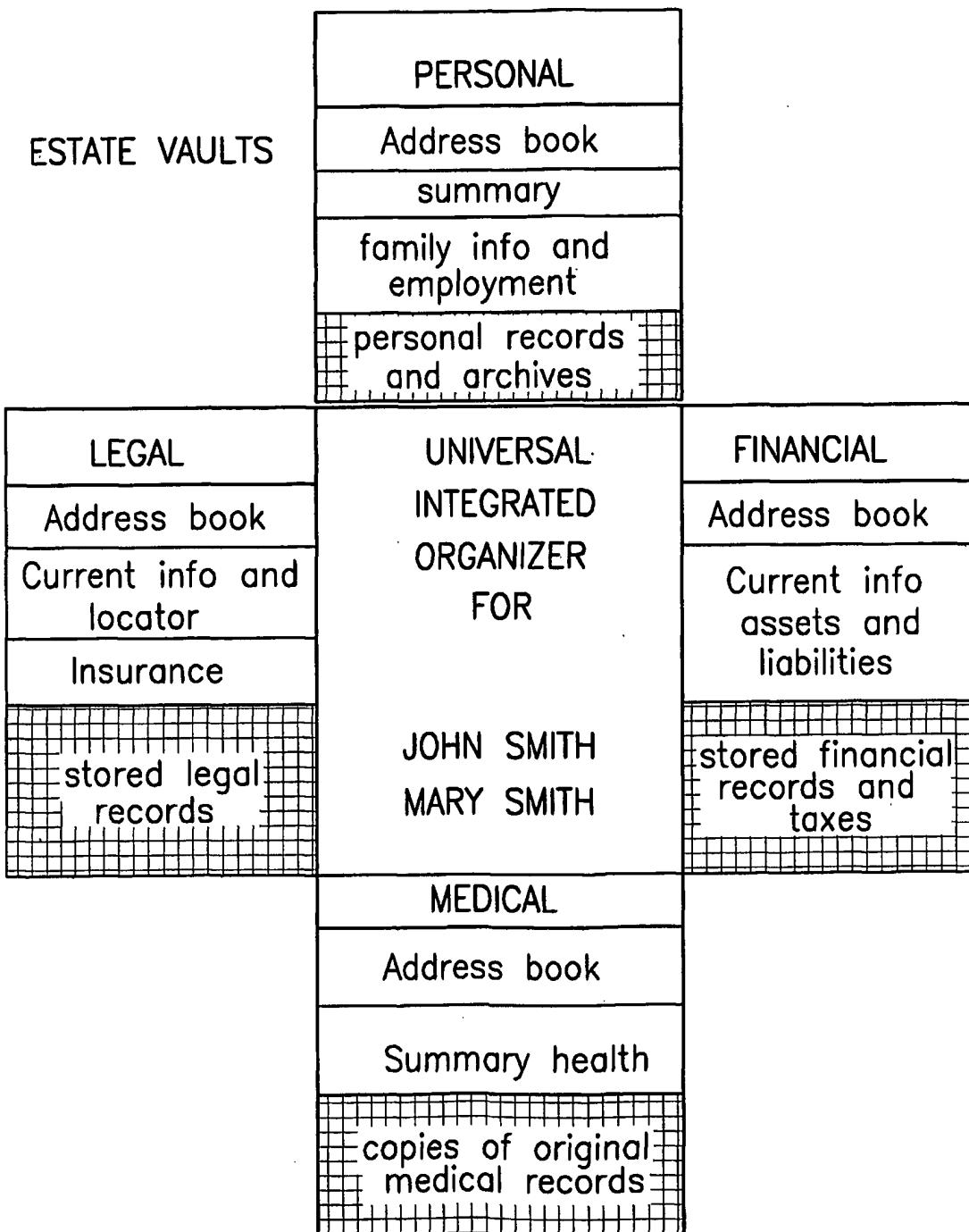
3/27

From Fig. 2-1



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FIG.3-1



TO FIG.3-2

SUBSTITUTE SHEET (RULE 26)

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FIG.3-2

FROM FIG.3-2

ESTATE VAULTS

John and Mary Smith

PUBLIC KEY TO MAILBOX

for incoming or scanned documents

PRIVATE KEY TO FOLDERS

John Smith, Mary Smith

DESIGNATED ACCESS TO PRIVATE KEY

- on my death,
 - ✓ to my executor
 - ✓ all files
- if incapacitated, according to two doctors
 - ✓ to the holder of my power of attorney
 - ✓ all files
- if ill and unable to make medical decisions
 - ✓ to my health care proxy
 - ✓ medical files and address book only

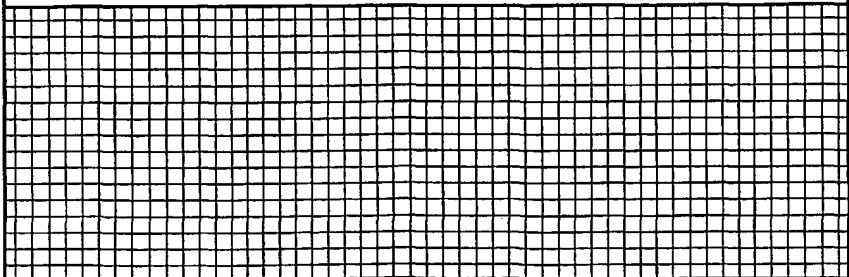
RECORDS OF ENTRY

Established

Last revised

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FIG.4

PERSONAL	
PERSONAL	
Personal Information	
Employment	
Personal Records	
Spouse	
Spouse's information	
Spouse's employment	
Family, children and relatives	
Estate Plan checklist	
Personal representatives	
Beneficiary designations	
Security	
Last wishes	
Personal Archives	
	

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FIG.5

MEDICAL
Doctors and other health care providers
summary health at a glance
personal health history
family health history children's immunizations
personal screening and exam schedule
health insurance history and records
health care proxy and living will and organ donations
Copies of original medical records stored medical articles

FIG. 6

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FINANCIAL

FINANCIAL
Financial Advisors
ASSETS Cash stocks and bonds mutual funds investment accounts
RETIREMENT ASSETS pension and profit-sharing Keough 401(k) IRAs and Roth IRAs Social Security
REAL ESTATE primary residence vacation home investment property
PERSONAL PROPERTY ADDITIONAL ASSETS
LIABILITIES Secured Unsecured

FIG.7

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LEGAL**TAXES****INSURANCE****LEGAL**

Legal advisors
Personal Representatives

Estate Plan

Real Estate Records
Business Records
Employment Records
Other Legal Records

TAXES

Account/Tax Advisor
Copies of tax returns filed

INSURANCE

Insurance Brokers and Agents

Life

Health and Medical
Property and Auto
Financial Insurance
Professional and Business

10/27

TO
FIG.
8-2

Sponsor's Logo

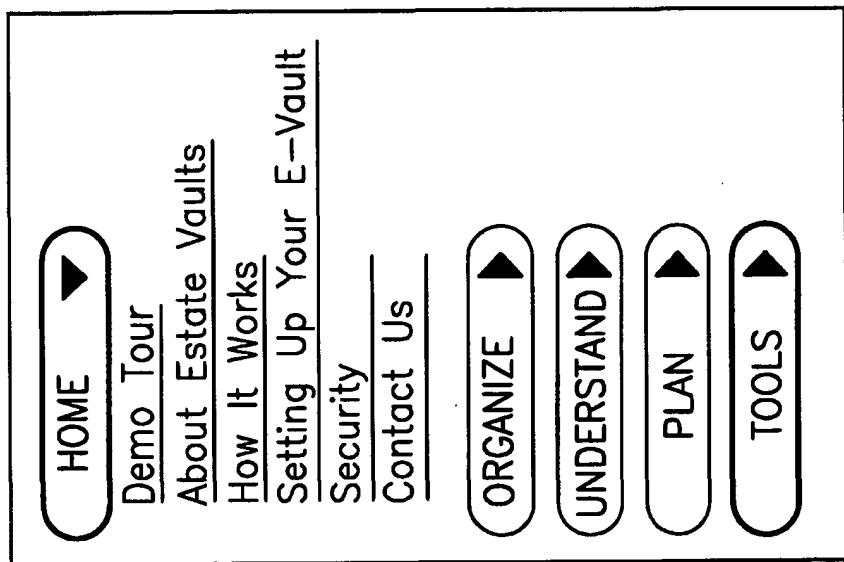


FIG. 8-1

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FIG. 8-2

ESTATE VAULTS

Organize
Understand
Plan

Your
e-vault

store

Setting Up Your E-Vault

Name

Address

City State Zip Code

Country E-mail

Telephone Day Evening

password

(a phrase with a number in it is safer)
retype password

This password
should not be
the same as
your site
password

FROM FIG.
8-1

SUBSTITUTE SHEET (RULE 26)

TO FIG. 8-3

FROM FIG. 8-2

FIG. 8-3

question to ask if you lose password

Now, for a difficult question. If anything were to happen to you, who do you want to have access to your e-vault. Choose the people you trust. You also can choose when they can access your e-vault.

Since Estate Vaults is designed to help you put your affairs in order, your e-vault can not be set up without this information. You can change your designated person or conditions at any time.

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TO FIG. 8-4

13/27

FROM FIG. 8-3

FIG. 8-4**My choice for access to my e-vault**

Name _____
Address _____
City _____ State _____
Telephone _____

On these designated conditions**select one or more**

- on my death
- if I am incapacitated
- if I have a medical emergency
- anytime
- other

My alternate choice for access to my e-vault

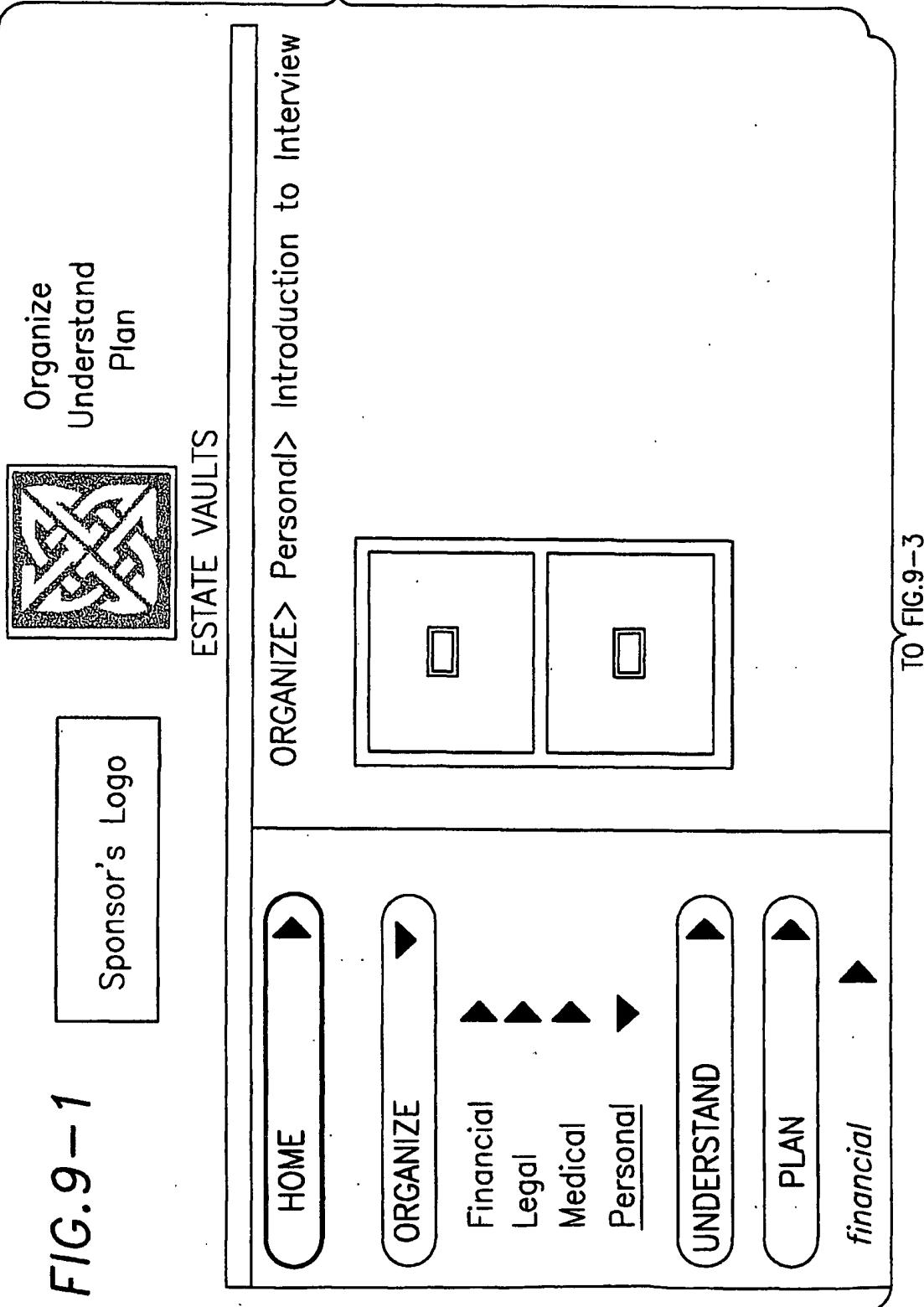
Name _____
Address _____
City _____ State _____
Telephone _____

On these designated conditions**select one or more**

- on my death
- if I am incapacitated
- if I have a medical emergency
- anytime
- other

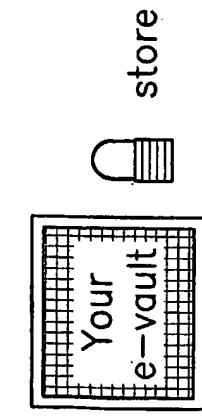
14/27

FIG. 9-1



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FIG. 9-2

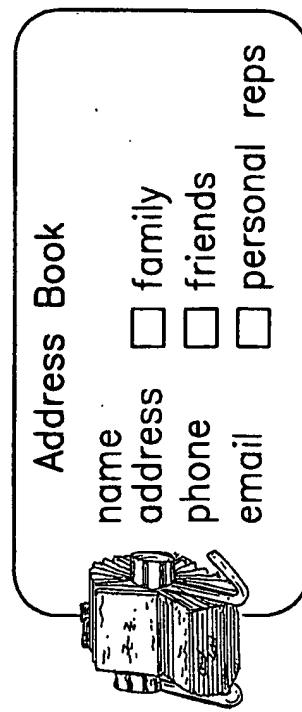


store

> View of all folders

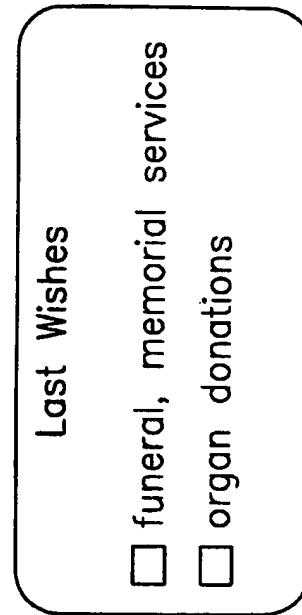
FROM
FIG.
9-1

Dream as if you'll live forever, Live as if you'll die today.
James Dean



Address Book

- | | | |
|---------|--------------------------|---------------|
| name | <input type="checkbox"/> | family |
| address | <input type="checkbox"/> | friends |
| phone | <input type="checkbox"/> | personal reps |
| email | <input type="checkbox"/> | |



Last Wishes

- | | |
|--------------------------|----------------------------|
| <input type="checkbox"/> | funeral, memorial services |
| <input type="checkbox"/> | organ donations |

TO FIG. 9-4

16/27

TO
FIG.
9-4*FIG. 9-3*

FROM FIG.9-1

legal/estate ▶
medical ▶
personal-legacy ▶

▶
TOOLS

- address book
- calendar
- notes
- goals
- on-line journals
- net-worth calculation
- estate tax calculation
- family tree builder

About your Family

- marriage(s)
- children
- parents
- siblings
- close relatives

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FROM FIG.9-2

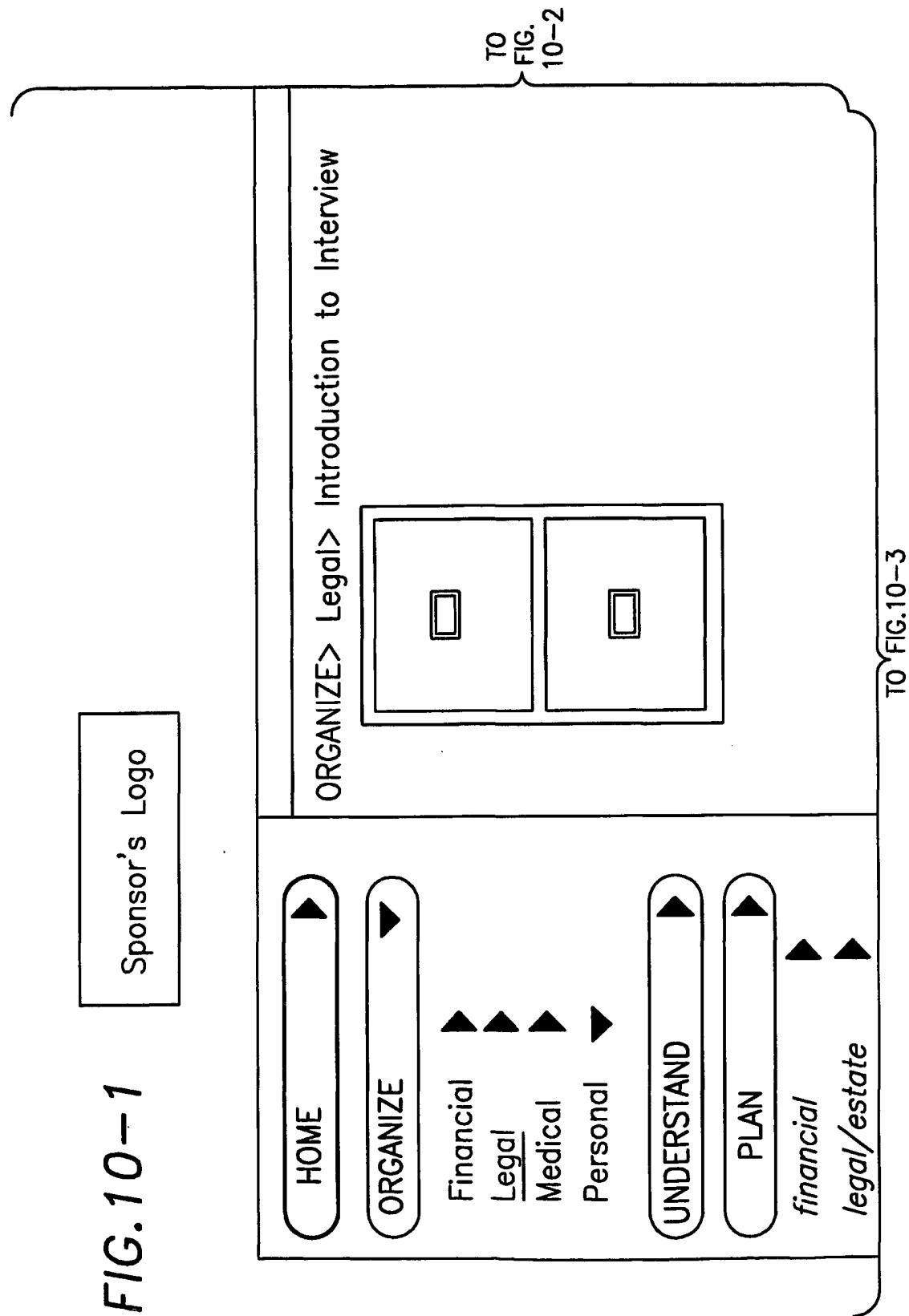
FIG. 9-4

- Security**
- computer files
 - passwords
 - PIN numbers
 - safe deposit box
 - keys
 - confidential Files, Instructions
 - post office box

FROM
FIG.
9-3**Your Personal Representatives**

- executor(s) named in Will
- Holder of Durable Power of Attorney
- Holder of Health Care Proxy
- Guardian(s) named in Will
- Trustees named in Will
- Revocable trust, Trustees
- Trustees of any other trusts
- driver's license
- passport
- birth certificate(s)
- marriage certificate(s)
- citizenship records
- military service and discharge records; military serial number
- veterans' administration claim number
- federal separation from service
- diplomas
- professional certificates
- adoption papers
- divorce decrees
- death certificates for relatives
- certificates of appointments
- title to automobile
- title to cemetery lot

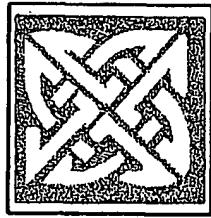
18/27



19/27

FIG. 10-2

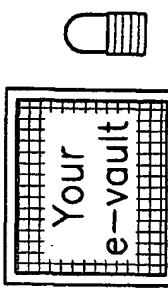
Organize
Understand
Plan



ESTATE VAULTS

> View of all folders

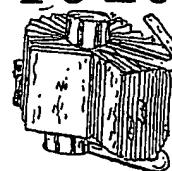
Our interview will make it easy for you to list and locate your legal files. This is important at anytime, but especially before you go to a professional for advice or planning. Click any one of the buttons below to begin. Take your time. You don't have to do it all at once. You can revise anytime.

FROM
FIG.
10-1

Death is not the end,
there remains the litigation.
Ambrose Bierce

Legal Advisors

- Attorney, Business
- Attorney, Estate, personal
- Accountant
- Tax Advisor



name _____
address _____
phone _____
e-mail _____

TO FIG. 10-4

20/27

TO
FIG.
10-4

FROM FIG.10-1

FIG. 10-3

◀▶
medical
personal-legacy

►
TOOLS

- address book
- calendar
- notes
- goals
- on-line journals
- net-worth calculator
- estate tax calculator
- family tree builder
- online collaboration

FROM FIG.10-2

FIG. 10-4

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FROM
FIG.
10-3**Estate Plan**

- Will, date of last will, location of original
- Letter or other instructions to executor
- Durable Power of Attorney, location
- Health Care Proxy and Living Will, location
- Trusts date established, location of original

Personal Representatives

- Named executor
- Durable power of attorney
- Health care proxy
- Guardians of minor children
- Trustees

Real Estate Records

- Primary residence, title: holder, deed, location
- Vacation home title: holder, deed, location
- Investment property title holder, deed, location

Employment Records

- Employers, 401(k)s
- Resumes, references
- Employment agreements

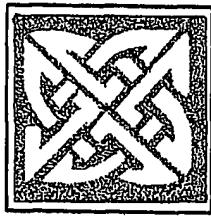
Tax Records

- Income tax returns
- Gift tax returns stored
- Summary gift taxes paid
- Other

Other Legal Records

- Separation agreements
- Nuptial agreement, location
- Divorce decree
- Custody agreements
- Adoption records

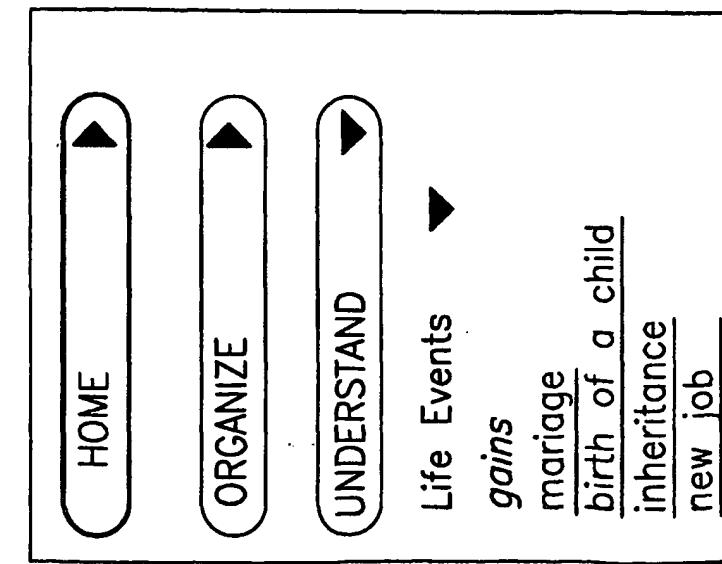
FIG. 11-1



Sponsor's Logo

Organize
Understand
Plan

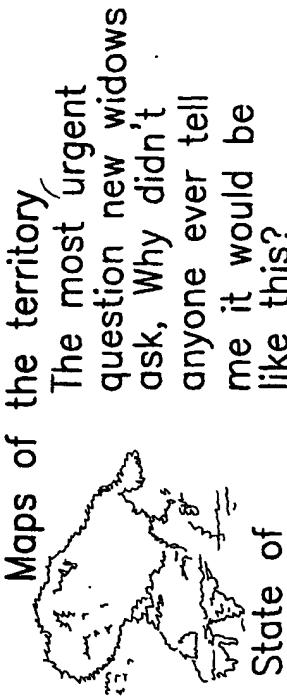
ESTATE VAULTS



SUBSTITUTE SHEET (RULE 26)

TO
FIG.
11-2

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State of
Widowhood

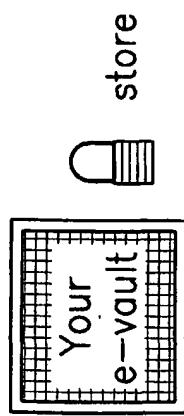
What to expect and what to watch out for
more

Books we recommend

Solace and wisdom

TO FIG. 11-3

23/27

FIG. 11-2FROM
FIG.
11-1

SUBSTITUTE SHEET (RULE 26)

TRANSITIONS > Death of a Spouse
Inspiration

"He that lacks time to mourn,
 lacks time to mend"
 Shakespeare got it right..
more

Guides

The death of spouse heaves
 you into unknown seas and
 you must find your way to a
 future shore you can't imagine.
 You will feel yourself like a

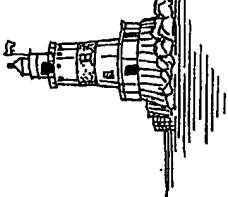
Resources

Difficult times call
 for resources you
 can count on.

- Expanding your own network
- Using the web to find:
 - grief counselors
 - support groups
 - lawyers
 - tax advisors more

Checklists

TO FIG. 11-4



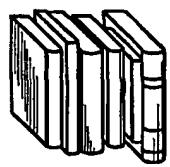
FROM FIG. 11-1

losses
divorce
death of a spouse
death of a parent
job loss
changes
career change
care-giving
moving
retirement
illness and recovery

TRANSITIONS

PLAN

TOOLS



can be found in
 these books written
 by widows. more

Doors Close, Doors Open

by Marion Lieberman is different.
 After following and interviewing
 widows over many years,
 sociologist Liberman writes,
 "One of the major burdens
 facing widows is the net of half-
 truths, the myths, that interfere
 with the search for a pathway
 not only to recovery but, more
 important to a new beginning."

TO
FIG.
11-4

24/27

FIG. 11-3

TO FIG. 11-5

FROM FIG. 11-2

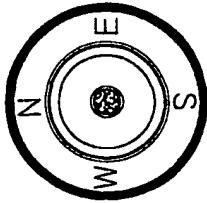
small boat adrift on stormy seas
doing all you can to survive
the waves that threaten to
engulf you. Finding your
way will be the hard work

that only you can do.
This transition is

an inner journey
to discover what you
really want, what

attracts you, where you
want to go. Our guides
are designed to provoke
contemplation and reflection, the first
step to reorienting yourself to new
directions and finding new meaning
and purpose in your new life.

FROM FIG. 11-3



What to do and when.
What you don't have to
do. How to make your
own checklists at various
stages.

- 25/27
1. Keep a notebook by your phone and write everything down.
 2. Organize your records.
 3. Hire a good lawyer.
 4. Find a financial advisor you trust.
 5. Connect to your key supporters.
 6. Practice extreme self-care

FIG. 11-4

TO FIG. 11-6

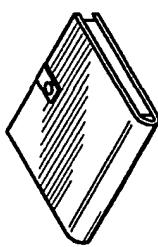
FROM FIG. 11-3

TO
FIG.
11-6

26/27

FIG. 11-5

Start a private journal. You will feel better, understand yourself more and, after time, see your own progress.



writing to heal more

27/27

FROM FIG. 11-4

chat/message boards

- How he/she died
- Stupid things people say
more

FROM FIG. 11-5

SUBSTITUTE SHEET (RULE 26)

The question is not so much what to do about our suffering, but, what to do with it.

Stephen Levine

FIG. 11-6

PATENT COOPERATION TREATY

PCT

DECLARATION OF NON-ESTABLISHMENT OF INTERNATIONAL SEARCH REPORT

(PCT Article 17(2)(a), Rules 13ter.1(c) and Rule 39)

Applicant's or agent's file reference 2003094-0003	IMPORTANT DECLARATION	Date of mailing(day/month/year) 07/12/2001
International application No. PCT/US 01/ 31045	International filing date(day/month/year) 28/09/2001	(Earliest) Priority date(day/month/year) 29/09/2000
International Patent Classification (IPC) or both national classification and IPC		GO6F17/60
<p>Applicant FALLON, JILL</p>		

This International Searching Authority hereby declares, according to Article 17(2)(a), that **no international search report will be established** on the international application for the reasons indicated below

1. The subject matter of the international application relates to:
 - a. scientific theories.
 - b. mathematical theories
 - c. plant varieties.
 - d. animal varieties.
 - e. essentially biological processes for the production of plants and animals, other than microbiological processes and the products of such processes.
 - f. schemes, rules or methods of doing business.
 - g. schemes, rules or methods of performing purely mental acts.
 - h. schemes, rules or methods of playing games.
 - i. methods for treatment of the human body by surgery or therapy.
 - j. methods for treatment of the animal body by surgery or therapy.
 - k. diagnostic methods practised on the human or animal body.
 - l. mere presentations of information.
 - m. computer programs for which this International Searching Authority is not equipped to search prior art.

2. The failure of the following parts of the international application to comply with prescribed requirements prevents a meaningful search from being carried out:

the description the claims the drawings

3. The failure of the nucleotide and/or amino acid sequence listing to comply with the standard provided for in Annex C of the Administrative Instructions prevents a meaningful search from being carried out:

the written form has not been furnished or does not comply with the standard.

 the computer readable form has not been furnished or does not comply with the standard.

4. Further comments:

Name and mailing address of the International Searching Authority  European Patent Office, P.B. 5818 Patentlaan 2 NL-2280 HV Rijswijk Tel. (+31-70) 340-2040, Tx. 31 651 epo nl, Fax: (+31-70) 340-3016	Authorized officer Lucia Van Pinxteren
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FURTHER INFORMATION CONTINUED FROM PCT/ISA/ 203

The claims relate to subject matter for which no search is required according to Rule 39 PCT. Given that the claims are formulated in terms of such subject matter or merely specify commonplace features relating to its technological implementation, the search examiner could not establish any technical problem which might potentially have required an inventive step to overcome. Hence it was not possible to carry out a meaningful search into the state of the art (Art. 17(2)(a)(i) and (ii) PCT; see Guidelines Part B Chapter VIII, 1-6).

The applicant's attention is drawn to the fact that claims relating to inventions in respect of which no international search report has been established need not be the subject of an international preliminary examination (Rule 66.1(e) PCT). The applicant is advised that the EPO policy when acting as an International Preliminary Examining Authority is normally not to carry out a preliminary examination on matter which has not been searched. This is the case irrespective of whether or not the claims are amended following receipt of the search report or during any Chapter II procedure. If the application proceeds into the regional phase before the EPO, the applicant is reminded that a search may be carried out during examination before the EPO (see EPO Guideline C-VI, 8.5), should the problems which led to the Article 17(2) declaration be overcome.